



# What's New in Lepide Active Directory Self Service Version 16.0

This document describes the new and enhanced features of Lepide Active Directory Self Service.





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# Introduction

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Lepide Active Directory Self Service allows end users to easily unlock their account or reset their password at their own convenience. Users don't need to wait for Admin help but instead perform these activities as per their enrollment status directly from the locked (ALT+CTRL+DEL) screen.

The latest version further enhances its features and scalability in performing self-service actions. Take a look at the latest additions.

## Enhancements

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Version 16.0 comes with major enhancements in the software working scenario. Various previous issues have been resolved and the software is now better than ever.

### GUID Authentication

Active Directory users now get internally authenticated through their GUID rather than username. Previously users used to be validated through their username during enrollment, password reset and account unlock activities.

This change rules out the previous enrollment issues due to lack of a unique authentication criteria.



## Dual Account & Login Issue

During remote desktop connections, two copies of the same account used to be displayed onscreen. This issue was generated due to GINA/CP settings at CP machines. This duplicate account display issue has been resolved.

Also, the issue whereby, due to display of dual accounts, users needed to login twice during remote desktop connections has also been resolved at CP machines.

## Reset Password/Unlock Account faulty link

While performing self-service activities through the logon screen, the reset password or unlock account link would sometimes perform incorrectly. This resulted in random folders opening instead of the default web browser with reset link. This has now been addressed.

## GINA/CP Support

Now, GINA/CP support has been extended across all desktop and server versions of Windows from Windows Server 2003 to Windows 10.

## Conclusion

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You are now fully up to speed on the latest software enhancements but should you require more information or if you have any queries, check the software help file or contact support. Our 24\*7 helpline would be glad to assist you with any related queries regarding software usage, features, sales and technical issues.