Auditor for File Server

Success Story of Duncan Basheer Hannon with the Details Who've Deleted Files

The Client

DBH | DUNCAN BASHEER HANNON
L A W Y E R S

South Australian Law firm – Duncan Basheer Hannon – had earned wide respect over the years with its productive and beneficial outcomes. It's a renowned for its in-depth expertise and versatile specialty in the law practice across multiple verticals. Ranging from personal injury to class actions, medical negligence to Motor Vehicle Accidents, commercial law to workers compensation, family law to child support, and estate planning to property settlements , DBH deals in all fields and that too within the language of their clients.

What was the issue?

The company had employed the Windows Server environment in their offices and multiple files were shared to other departments and branches using Shared Resources. The IT Department came to find out that a few files have been missing recently from these Shared Resources which was needed by others. This has hampered the productivity of the team as the required files/data was not instantly accessible.

The IT Department then found that the files are actually been deleted and needed to find a way to find out who was deleting them and from where. Above this, they also wanted to know when a certain file is being deleted and by whom so that actions can be taken before minimal or no damage can be done.

What was the requirement?

The South Australian law firm wants to monitor the access, usage, and deletion of the files stored in the shared locations. They wanted to find out who had deleted the files. In addition, they also needed a tool that could extract the already deleted files using the shadow copies stored on different tapes. As they already had the backups, restoring the dated files was easy. However, making sure that these deletions won't happen or get notified when such important resources was accessed/modified/deleted was the top of their issues.

What was the preferred solution?

IT department of Duncan Basheer Hanoon had conducted a massive search on the Web search engines and found LepideAuditor for File Server (LAFS). After getting the knowledge about this product, seeing its video description, and checking its online manuals, the IT personnel selected it on the first go. The trial version of LAFS had been downloaded. After installation, it scanned the shared resources and started displaying the access, usage, modification, creation, or deletion of the configured files.

The evaluation of trial version was successful and it met their demands so they did not give heed to other File Integrity products found online. They finally purchased LepideAuditor for File Server and employed it in their server environment.

LepideAuditor for File Server monitors the configured file storage location continuously and updates its records on the scheduled interval. Upon configuration, it sends instant alerts for crucial file activities like deletion of file, unauthorized access, etc. to the intended recipients. It also sends the selected reports on scheduled intervals via email. Duncan Basheer Hanoon concluded that this product delivered exactly the same output what they wanted.

Good software and good customer service, issues resolved within a quick time frame
Easily identifies which resources are now missing within an acceptable time period. So far it has shown exactly what we wanted it to show

Jason Rivett
IT Administrator