

Case Study

Lepide User Password Expiration Reminder



Key Facts

The New York Mets have a large number of remote users in their organisation

Windows does not push expiry notifications through to mobile devices

Experiencing a high number of account lockouts wasted time and resources

Lepide allowed the Mets to send password expiry notifications direct to email

The solution helped to simplify all aspects of user password management

It was easy to install, manage and use

It saved The Mets time and money

Company

The New York Mets are an American professional baseball team based in the New York City borough of Queens.

The Mets compete in Major League Baseball (MLB) as a member club of the National League (NL) East division.

The organisation comprises of over 700 employees, many of which are remote.

The Problem

The Mets have a large number of remote users in their organisation and they were having real issues trying to find out when users' passwords were due to expire.

This led to the IT team spending a large amount of time trying to diagnose account lockout issues.

The Mets needed a way of reducing the amount of user downtime experienced by account lockouts and freeing up their IT team to focus on more important tasks.

The Solution

The Mets chose to deploy Lepide User Password Expiration Reminder in order to provide their remote users with password expiry notifications direct to their email.

The solution provided them with a fully customisable, automated email sent the user with step by step instructions for resetting their passwords.

It also gave them an intuitive console and comprehensive reports to help them simplify password management.

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Lepide User Password Expiration Manager is all we hoped it would be. Very easy to use and the email notifications are brilliant.

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