

CITY OF DANVILLE, ILLINOIS

A CASE STUDY IN US GOVERNMENT



Agnel DSilva
IT Administrator

"Lepide is a perfect fit for our needs. It helps us cut out a lot of wasted time. But chiefly, we know we can be compliant with industry standards, and that we have a good handle on data security. Lepide were able to work within our budgets as well, which was a massive help."

WHY THE CITY OF DANVILLE CHOSE LEPIDE FOR THEIR COMPLIANCE AND DATA SECURITY REQUIREMENTS

This case study was created to show how a large public sector organization in the USA was able to use the Lepide Data Security Platform to improve the security of their data, and meet several compliance requirements (including PCI, and FERPA), all whilst driving down costs.

THE PROBLEM

On a day to day basis, The City of Danville were reacting to critical changes that were taking place in their systems and to their data. In particular, file modifications and deletions were leading to users having to frequently call the IT department for a resolution.

Agnel DSilva (IT Administrator) was using Event Viewer to find the information he needed to respond to incidents. Event viewer was simply not fit for purpose.

Being a city department, City of Danville were also subject to a wide variety of compliance regulations that required strict auditing and visibility over data (including PCI DSS and FERPA). Event viewer was simply not providing the required information for audits.

THE RESULTS

City of Danville chose Lepide because it ultimately gave them all the auditing and reporting functionality they needed, at a fraction of the cost of major competitors, thus providing the highest return on investment.

The reports they were able to easily generate enabled the IT team to get instant insight into all file and folder modifications/deletions to help resolve issues faster. They particularly liked that the solution came with pre-defined reports for their exact needs, and that the sales and support staff were constantly on hand to help them get the most out of their experience

Once Lepide was up and running, The City of Danville could immediately see the amount of time and money they were going to save by reducing the manpower they required to handle unauthorized changes and reducing the amount of downtime they experienced during investigations.