



THE PHARMACEUTICAL ASSOCIATION OF MADRID

LEPIDE CASE STUDY



Pablo Martin

System Administrator

"We were using a tool that covered all our needs but was not as robust or complete as we wished. In less than a week, we had Lepide implemented and working seamlessly. It had us convinced from the get-go"

WHY COFM CHOSE LEPIDE FOR THEIR COMPLIANCE AND RISK REDUCTION REQUIREMENTS

The Pharmaceutical Association of Madrid or COFM (Spanish acronym for Colegio Oficial de Farmacéuticos), founded in 1899, watches over the general interests of the pharmaceutical profession and its members, the reputation and progress of the pharmaceutical activity and the cooperation with public authorities in the defense and promotion of health.

The COFM has just over 80 employees who provide service to its more than 13,500 members in the autonomous region of Madrid.

Teleworking continues to be an important part of the COFM's current structure. *"We have more than 200 endpoints both at our headquarters and in teleworking, with over 30 servers that are managed and administered by an IT team of seven,"* says Pablo Martín, systems administrator.

THE CHALLENGE

The security of the information handled by users and systems is paramount and has become even more important since teleworking began. According to Pablo, at COFM "we need Event Auditing for information security, data and quality reasons." Therefore, they needed a solution that would launch real-time alerts, gather important information about data security and deliver it to them easily through either periodic reports that could be scheduled in advanced or generated on-demand in real-time.

THE SOLUTION

They already had previous experience with another auditing tool, so when COFM tested LEPIDE they did not need to try any other tools "since it had us convinced from the get-go."

COFM was extremely interested in being able to analyze the information provided by predefined or on-demand reports, but they have also gained greater control with "the option of being able to launch scripts to execute certain actions and the possibilities that this opens up."

Pablo also highlights not only the speed for the solution's deployment but also "the attention received from MICROMOUSE, which was very friendly. The installation and configuration were fast and professional, solving any incidentals quickly."

In addition to gaining control and speed, they have also been able to save "a lot of time due to its ease of use and customizable reports." Among the benefits they emphasize about LEPIDE, they value greatly the "real-time alerts of events and periodic reports with the possibility of executable actions." LEPIDE has become a tremendously useful tool since, as Pablo Martín concludes, "All reports are reviewed by our technicians so we can solve any problem swiftly and easily."