

About the customer.

The challenge.

The solution.

Santa Coloma de Gramenet City Hall



Santa Coloma de Gramenet is a historic municipality in the province of Barcelona, Spain, with over 100,000 residents and a government workforce of around 900 users. The City Hall operates across 15 sites and manages 160 virtualized servers to support internal operations and citizen services.

The City Hall faced a critical data security vulnerability: there was no way to log or monitor access to sensitive user data. Without visibility into who was accessing what, or when, the organization was exposed to internal misuse, accidental data leaks, and potential cyberattacks.

This lack of control extended beyond access monitoring. The City Hall couldn't identify which documents contained personally identifiable information (PII), nor could they classify or restrict access to sensitive files. Without this capability, private data could be accessed by users who didn't need it—and worse, by attackers exploiting a weak security perimeter.

In short, the government organization had no way to enforce least privilege, detect insider threats, or demonstrate compliance with data protection regulations.

Following a competitive evaluation process, the City Hall chose the Lepide Data Security Platform, supported by local partner MICROMOUSE. Lepide stood out for its rich technical functionality, rapid deployment, and exceptional value for money.

Within days of deployment, Lepide began auditing user behavior across the organization—highlighting access to sensitive files, identifying anomalous actions, and providing much-needed visibility into user activity across their unstructured data. Lepide enabled the City Hall to:

- Track who was accessing sensitive data and when.
- Classify data and apply appropriate access controls.
- Detect suspicious behavior in real time.
- Generate clear, actionable insights that aligned with their security and governance objectives.

The installation was fast and required minimal overhead. From day one, the platform began delivering results—allowing the City Hall to adapt and fine-tune configuration over time for even more precise control.

Key security outcomes.

| Benefit | Impact |
|----------------------------------------|--------------------------------------------------------------------------------------------|
| Access Monitoring | Enabled real-time tracking of all user access to sensitive files across departments. |
| Data Classification and Control | Identified files containing PII and restricted access based on sensitivity. |
| Improved Risk Posture | Closed gaps that left the City Hall vulnerable to insider threats and accidental exposure. |
| Low Overhead, High ROI | Fast deployment, intuitive use, and a strong value proposition led to immediate benefits. |

What the customer said.

"Lepide enabled us to keep track of people accessing private information, which was a critical vulnerability for us. Before Lepide, there was an open path for compromise—through attacks or just from our own users."

IT Lead, Santa Coloma de Gramenet City Hall



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