

WESTERN CONNECTICUT HEALTH NETWORK

A CASE STUDY IN HEALTHCARE



Drayke Jackson
Security Engineer

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10,000 Employees

Based in Connecticut, USA

www.wchn.org

Healthcare Industry

Huge volumes of PHI Processed

Bound by HIPAA Regulations

Why Western Connecticut Health Network Chose Lepide to Improve Active Directory Security and Meet Compliance

This case study was created to show how an Enterprise healthcare organization in the United States was able to use LepideAuditor to improve their Active Directory and Group Policy reporting whilst simultaneously driving down costs.

The Need For a Solution

Drayke Jackson, Security Engineer at WCHN, was using Active Administrator, an Active Directory management software from Quest, to audit and report on modifications to AD configurations and permissions. However, he began to notice some irregularities in the information generated, and the alerts did not provide the level of detail required to meet HIPAA compliance.

Why WCHN Chose Lepide

Lepide were able to provide WCHN with accurate, real time alerts on all manner of Active Directory and Group Policy changes. Changes made to configurations and permissions were recorded and presented via real time alerts, with before and after values.

The solution also offered Drayke an easier way to track the activities of his privileged AD users, as well as auditing logon/logoff activity.

Lepide also provided hundreds of pre-set reports tailored specifically to meet the auditing requirements of HIPAA compliance.

The Results

Drayke Jackson found Lepide to be straightforward and, as soon as the free trial was installed and configured on his AD environment, he noted that it was "effective right off the bat." Throughout the entire sales, Drayke felt that the "level of patience, attentiveness and technical knowhow [was] beyond most support and sales teams [he's] seen."

All of this, combined with the improved security reporting that Lepide provided and a SIEM integration that enabled Drayke to extend the capabilities of generated events, helped make the decision to move to away from Active Administrator an easy one.

Drayke has since found that he has been receiving more accurate alerts in real time that have allowed him to meet HIPAA compliance more easily. Not only did Lepide save time on a day-to-day basis, Drayke also managed to save WCHN a significant amount of money by replacing Active Administrator.