

# LepideAuditor

## Session Recording



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## 1. Introduction

Spot unwanted changes faster with Lepide Session Recording Module and be confident that your users are helping to maintain a secure and compliant IT environment by enabling screen monitoring through LepideAuditor.

## 2. Features of Session Recording

These are the various features of Session Recording which would be very useful to the organizations:

### Monitor User Activity Through Session Monitoring

If you want even more peace of mind that your users are not abusing their privileges or making unauthorized changes in your critical servers and to your sensitive data, then you can enable screen monitoring with LepideAuditor. It's easy to add computers to be monitored. Either manually browse for them, add them by IP or add them through CSV file. Combine the real-time alerts and pre-defined reports with video surveillance across your key IT infrastructure to help you improve security and meet compliance demands.



## Uninterrupted, Invisible User Monitoring

The solution will not be visible to the user during the monitoring process, so you can be confident that your employees will be entirely unaware of its installation or execution. LepideAuditor will automatically start monitoring activities the moment systems are started and will continue to monitor even if a user restarts the system. Session recording can also take place offline, allowing you to access recordings at your convenience.

## Monitor Multiple Systems and Computers

With no limitations on the number of computers that can be monitored, the solution scales to any environment. All computers on which the agents are installed can be monitored from a single console. There are also no geographical limitations, allowing multi-national organizations to monitor computers in different countries. Dual-screen monitoring also allows you to see what users are doing on second screens or floating devices such as laptops.

## Take Action if You See Something You Don't Like

Through the solution, you can re-start, turn off or completely shut down a computer on which you have seen unauthorized or unwanted activity taking place. Warning messages can be sent to the user in question before any further action is taken. You also have the option to periodically display custom pop-up message on all monitored computers.

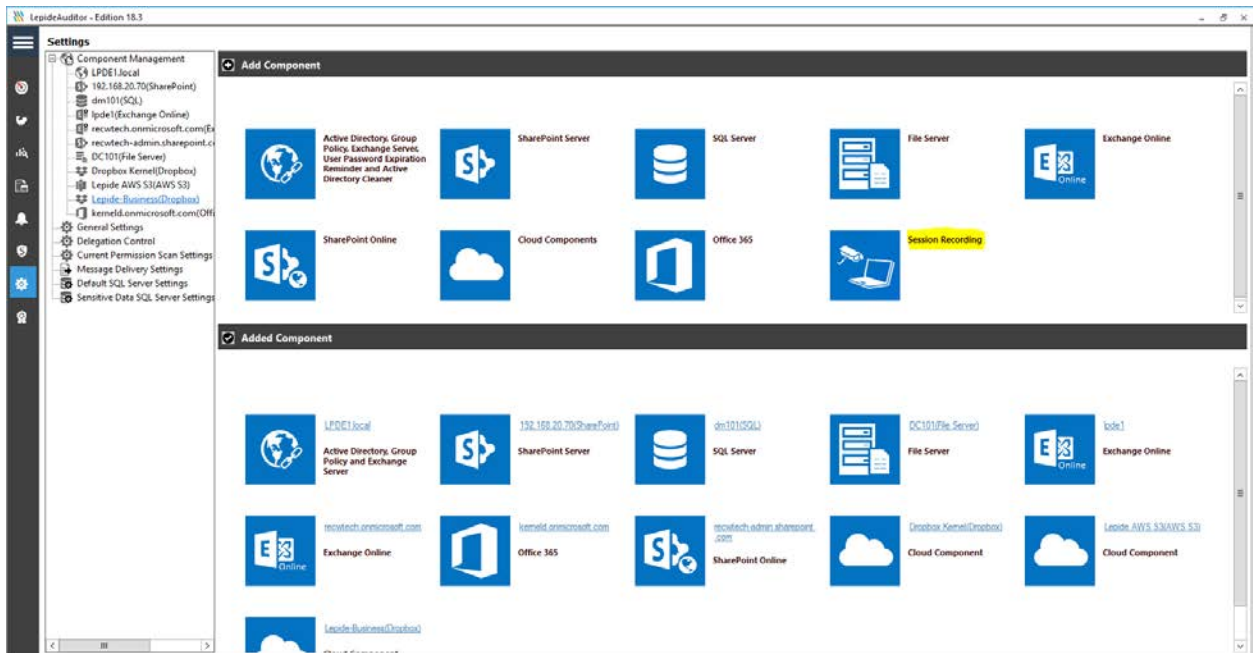
## Delegate Viewing Rights to Specific Users

The viewing aspect of the monitoring feature can be installed on any system you wish. The administrator can delegate monitoring rights for all computers or specific computers only to any specified user. You can also search for and download any video recordings for future reference.

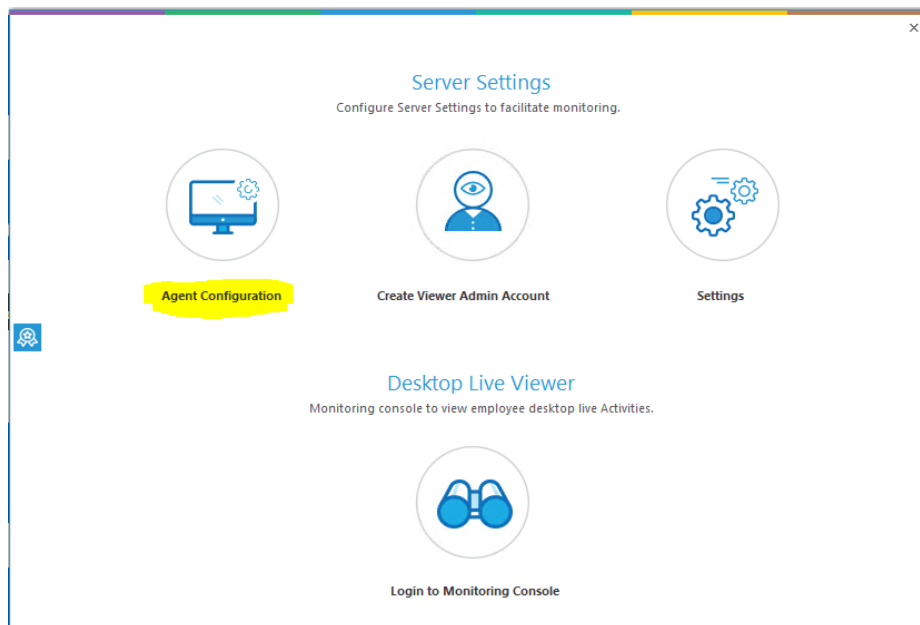
# 3. How to Configure Session Recording

To Configure Session Recording please follow the below steps:

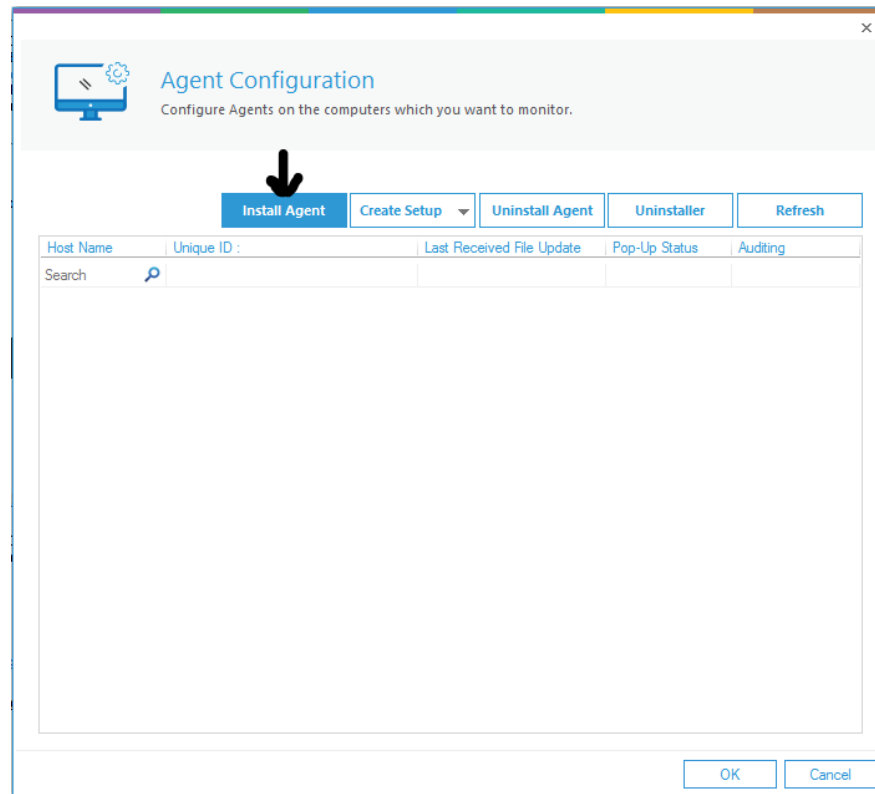
1. Go to Component Management, and click on Session Recording to configure it.



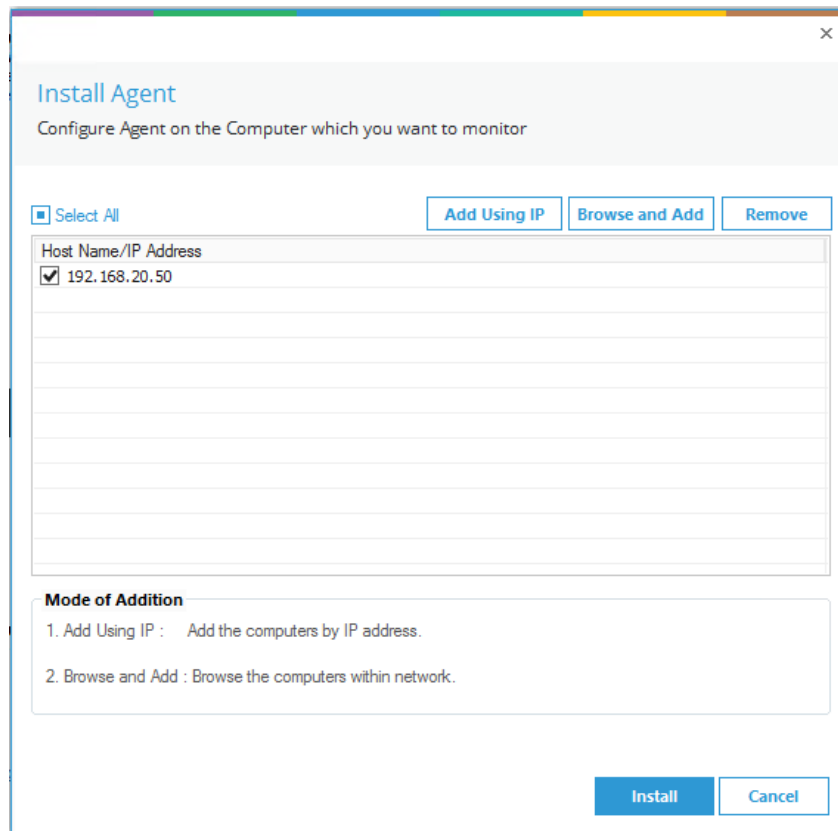
2. On the next screen, please select “Agent Configuration”.



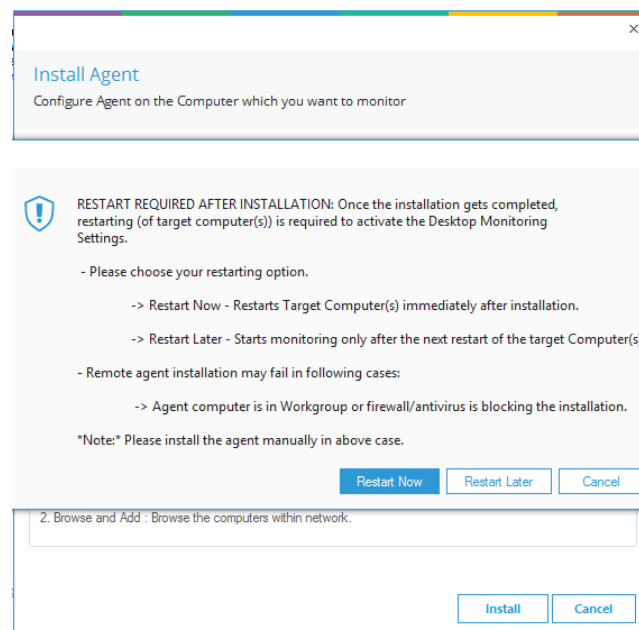
3. On the next screen, please click on “Install Agent”.



4. On the next screen, please add the computers which you want to monitor by using either IP address or Browse them after scanning your network through the solution.



5. Click on Install and it will ask for you restart of the client machine. You can select from the 2 choices: Restart Now or Restart Later.



6. Once you click on install it will ask you for the following details:

Username : \*

Enter a user@domain

Password : \*

Server Local IP : \*

Server Global IP : (Optional)

Server Global IP Address

Servename

Install with servename

Remember Password

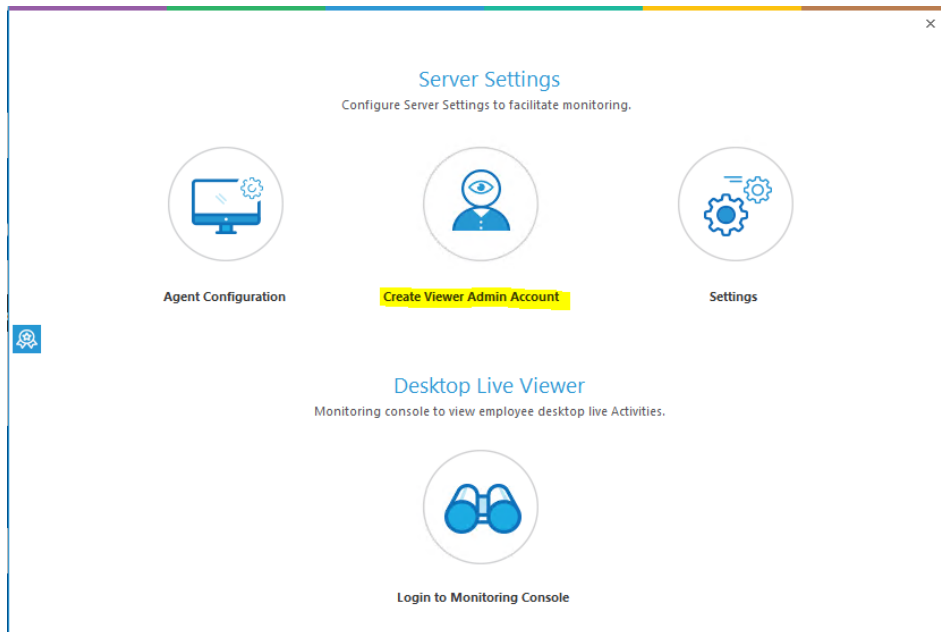
Login Cancel

7. Once you enter the details, click Login and if the installation is successful, it will give you a text popup saying the agent is successfully installed on the machine.

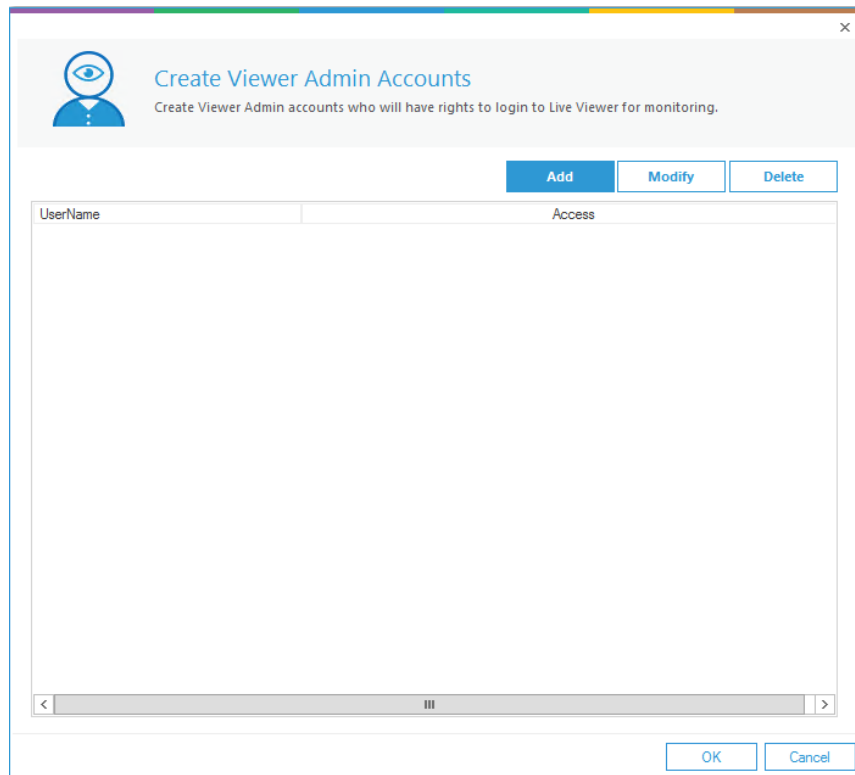
## 4. Creating Viewer Admin Account

To logon to the Monitoring Console and view the screens, you need to create a viewer account first. Please follow the below steps to create the account:

1. Click on "Create Viewer Admin Account".



2. Click on Add.





3. Enter the username and password of your choice and select the computers you want to give the access of, to this user.

**Create Viewer Admin account**

Username  
dverma

Password  
●●●●●●●●

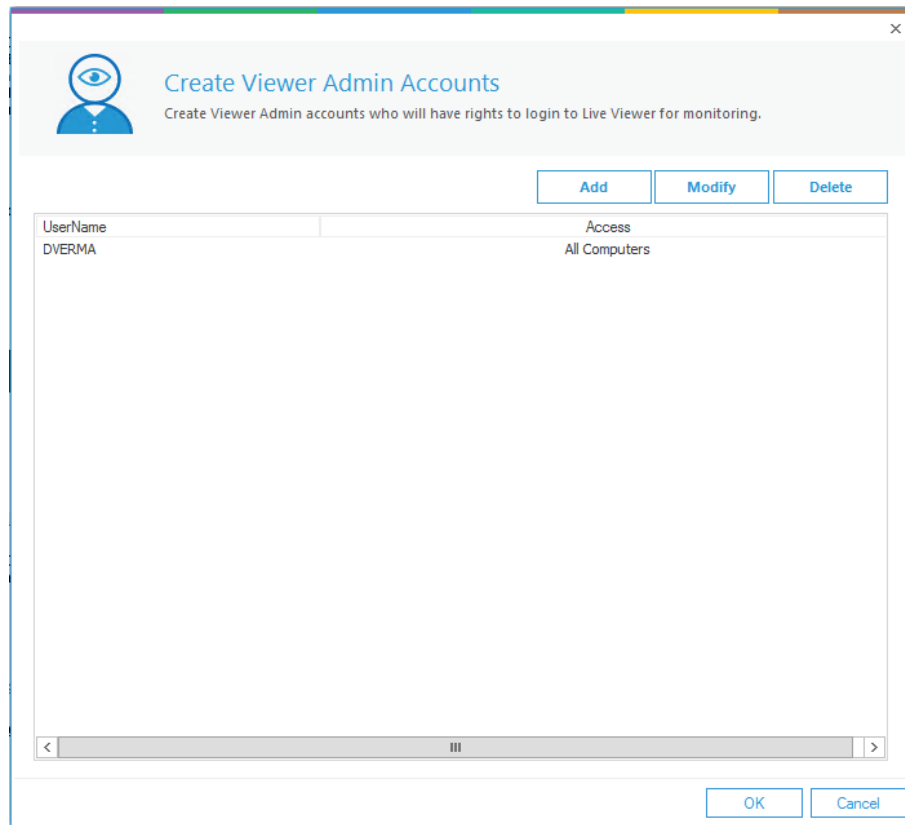
Give rights to monitor  
All Computers

Select All

Host Name	Last Modified
Search 🔍	

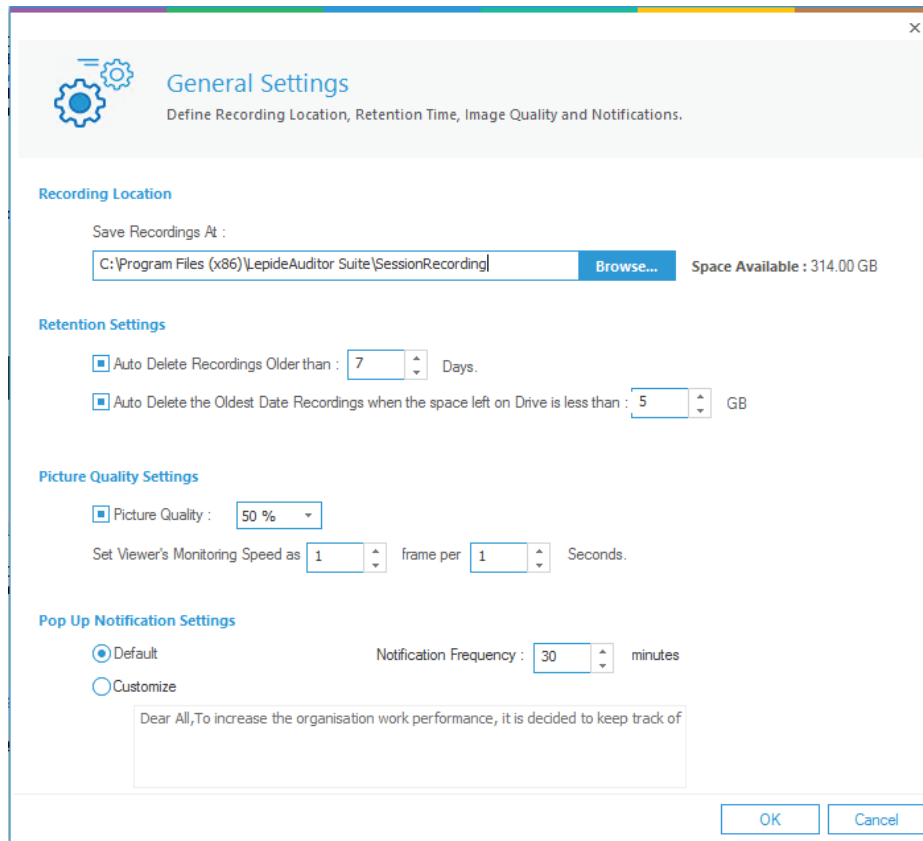
OK Cancel

4. Press OK and you would be able to see your account in the window.



## 5. Settings

There are different settings which you can change according to your requirements in the settings console.



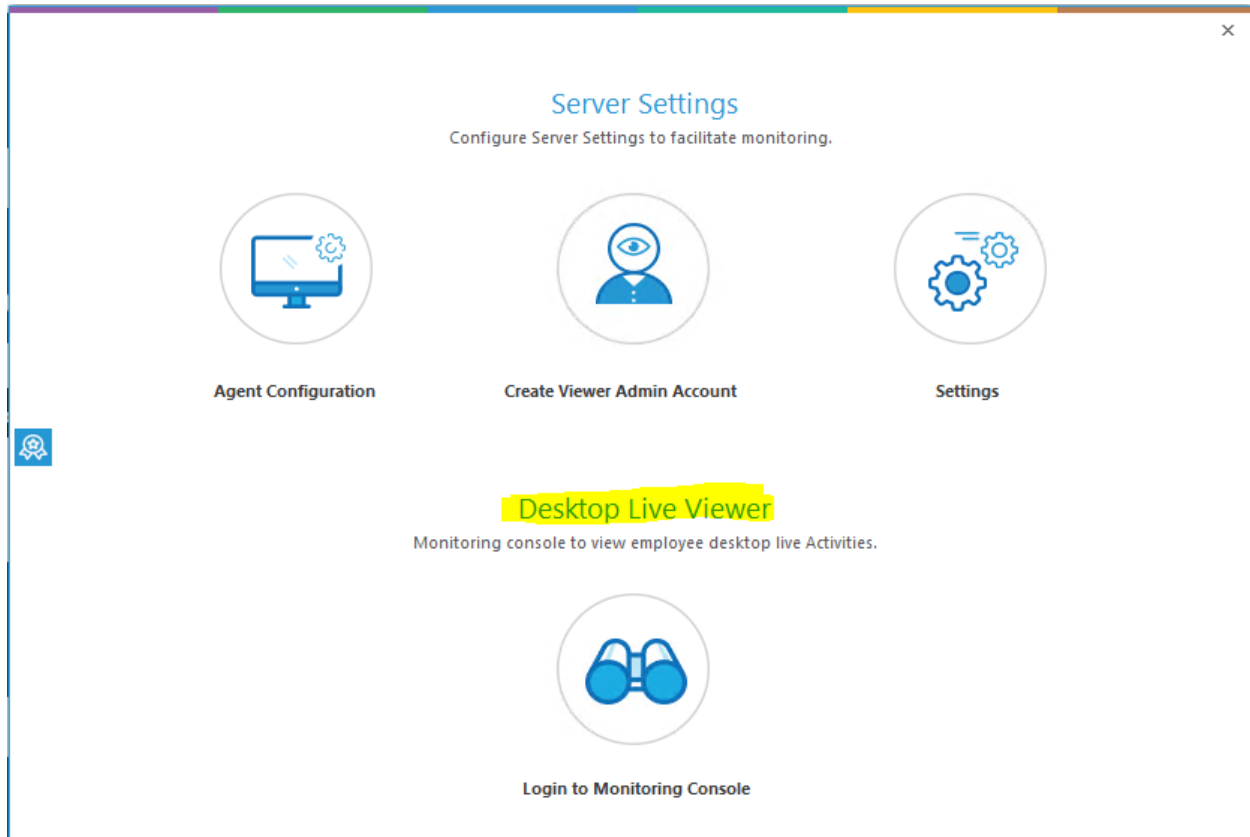
These are different options available:

- Recording Location
- Retention Settings
- Picture Quality Settings
- Pop Up Notification Settings

## 6. Desktop Live Viewer

This window enables you to view the live screens of the client machines in a grid or a thumbnail view.

1. Click on the Desktop Live Viewer option in the following window:



2. On the next page, please enter your credentials which you created at the earlier stage.

Desktop Live Viewer Console

Login with Viewer Admin Account

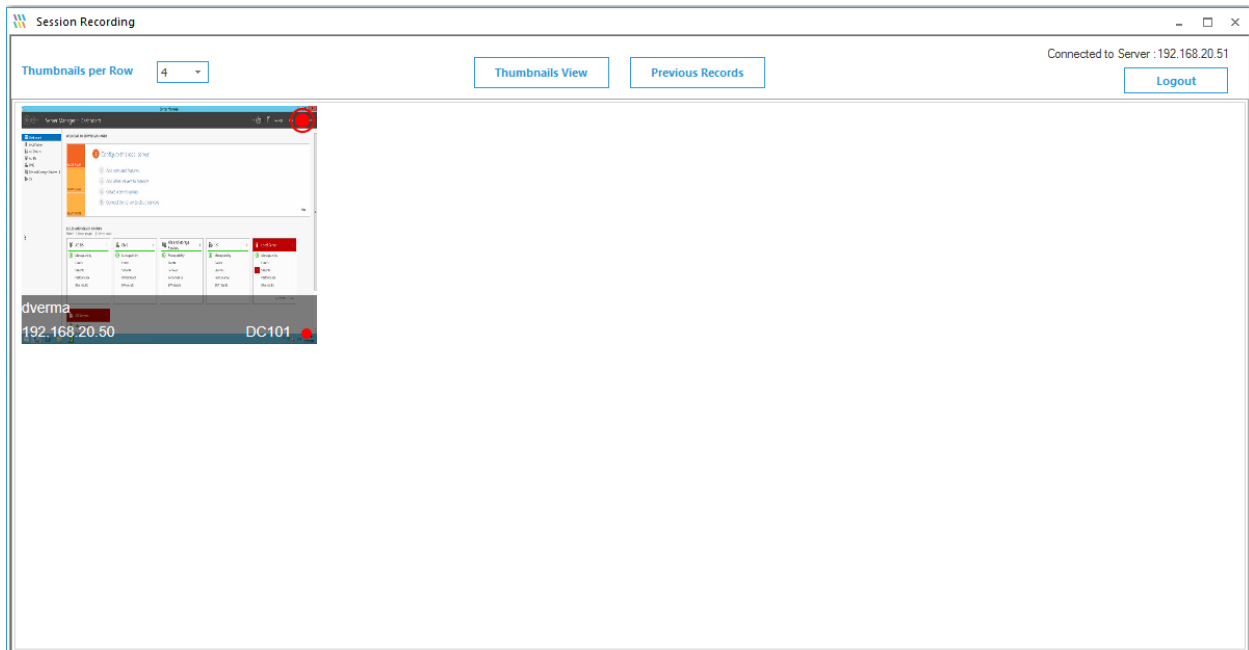
Login Name:  
dverma

Password:  
●●●●●●

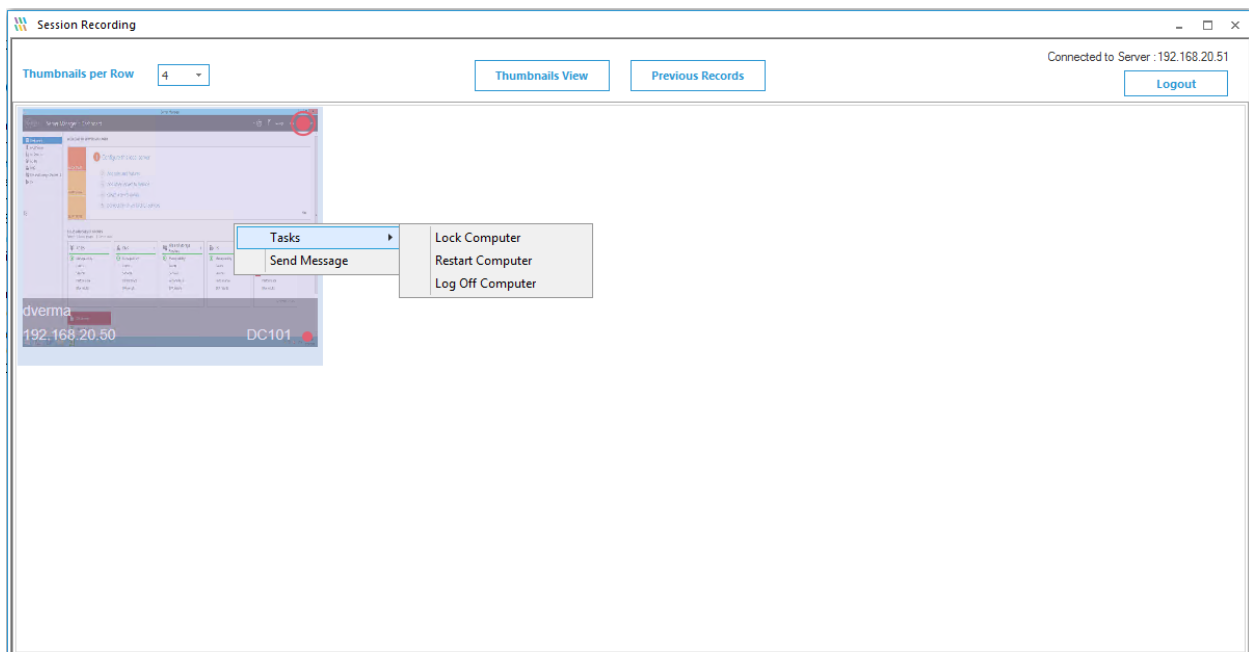
Server IP address (where server services are running)  
192.168.20.51

[Need Help?](#)

- Once you login you would be able to see multiple computers which are authorized to see.



- You can take admin actions on the computer from this monitoring console by just making a right click on it.



## 7. Mode of Installation

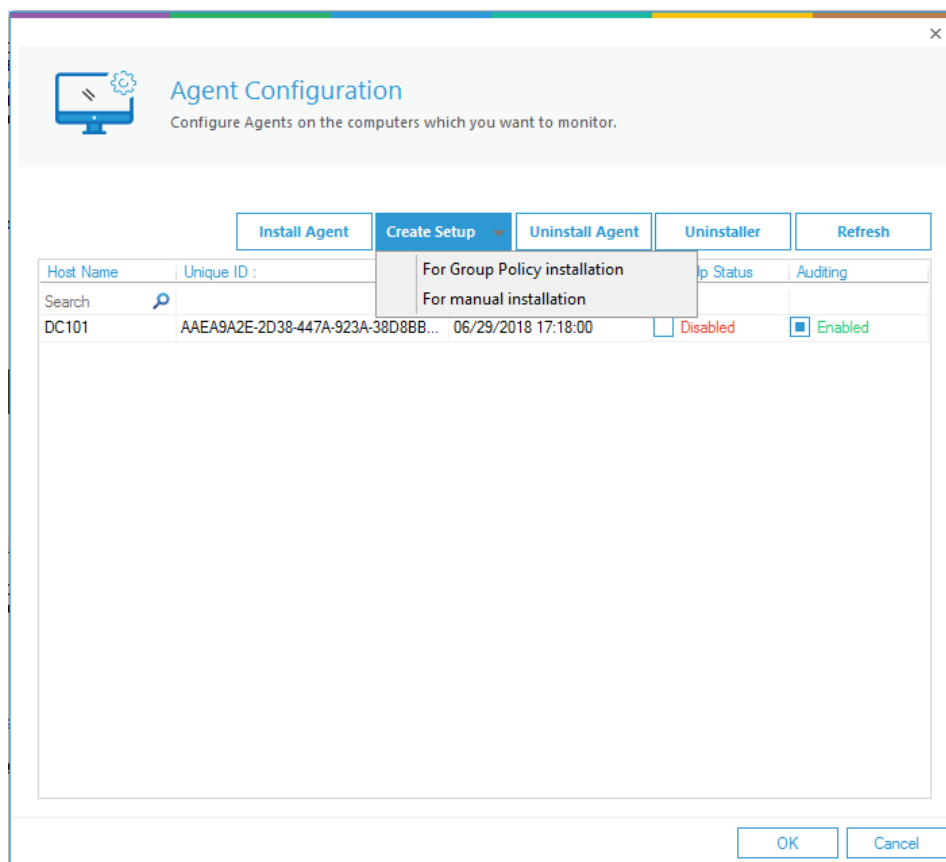
There are 3 modes of installation of the agent which are available:

- Remote Installation
- GPO Based Installation
- Manual Installation

Remote Installation has already been covered in Section 4, so we will be looking at the 2 remaining modes here.

**GPO Based Installation:** This is basically provided for a bulk install on the domain machines through the group policy.

Click on the Create Setup option in the Agent Configuration window For Group Policy Installation.



This shall bring up a create setup window where you will need to input the Path, where the setup will be created, the IP address of the server, and the Global IP (Optional).

**Create Setup**

Enter Path : \*

(Path Where you need to create Setup) **Browse..**

Server IP Address (Where server services are running)\*

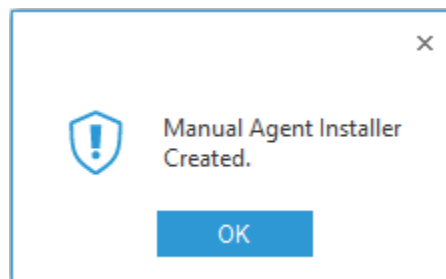
Server Name (Where server services are running)\*  Create with server name

Server Global IP : (Optional)  Server Global IP Address

\* Create setup for installing the agent manually.  
You need to copy the setup on Workgroup computers OR on the computers where remote installation is not possible.

**OK** **Cancel**

This should give you a window saying the manual installer has been created.



You can now use this setup in the Group Policy for a bulk deployment.

**Manual Installation:** The process for manual installation is almost the same as that of GPO till the setup creation. Once the setup is created by following the steps after selecting manual installation, run this setup on the machine manually where you want to audit the desktop activities.

## 8. Support

If you are facing any issues whilst installing, configuring or using the solution, you can connect with our team using the below contact information.

### Product experts

USA/Canada: +1(0)-800-814-0578

UK/Europe: +44 (0) -208-099-5403

Rest of the World: +91 (0) -991-004-9028

### Technical gurus

USA/Canada: +1(0)-800-814-0578

UK/Europe: +44 (0) -208-099-5403

Rest of the World: +91(0)-991-085-4291

Alternatively, visit <http://www.lepide.com/contactus.html> to chat live with our team. You can also email your queries to the following addresses:

[sales@Lepide.com](mailto:sales@Lepide.com)

[support@Lepide.com](mailto:support@Lepide.com)

To read more about the solution, visit <http://www.lepide.com/lepideauditor/>.

## 9. Trademarks

LepideAuditor, LepideAuditor App, LepideAuditor App Server, LepideAuditor (Web Console), LepideAuditor Logon/Logoff Audit Module, LepideAuditor for Active Directory, LepideAuditor for Group Policy Object, LepideAuditor for Exchange Server, LepideAuditor for SQL Server, LepideAuditor SharePoint, Lepide Object Restore Wizard, Lepide Active Directory Cleaner, Lepide User Password Expiration Reminder, and LiveFeed are registered trademarks of Lepide Software Pvt Ltd.

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