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1. Introduction


The App displays notifications for the selected auditing and health monitoring alerts of Active Directory, Group Policy Objects, Exchange Server, SQL Server, SharePoint, Exchange Online (Office 365), Windows File Server, and NetApp Filer. These alerts can be for critical configuration changes, server availability, resource consumption, etc.

This guide will help you install, configure and manage Lepide Data Security Platform App and to receive the real-time or threshold alerts on it. If you have any questions or issues when configuring the App, you can contact our Support Team. The contact details are listed at the end of this document.

A list of supporting documentation is also provided.

2. Install App Server

It is necessary to install Lepide Data Security Platform App Server on a computer in your network and provide its public IP Address in "App Server Settings" in "Message Delivery Settings".

The installer file for this server will come with the main setup file of software that you can download from http://www.lepide.com/Lepide Data Security Platform/download.html. After you have downloaded the installer file, execute the following steps to install it.

1. Double-click the downloaded installer file to start the installation.
2. Click "Next" to proceed on follow the onscreen instructions.
3. It is recommended to read the license agreement carefully before installing the server module.
4. If you agree to the license agreement and want to continue the installation, then check "I accept the agreement" and click "Next" button.
5. It displays the following dialog box, which allows you to modify the destination. The default installation location is %ProgramFiles%\Lepide Data Security Platform App Server for 32-bit and %ProgramFiles(x86)%\Lepide Data Security Platform App Server for 64-bit Windows OS.
6. If you want to modify the installation location, then click "Browse" button and select the desired location.
7. Click "Next" button to proceed to the next step, where you can customize the location of the shortcuts folder in the Start Menu.
8. Click "Browse" and select a different location to modify the location of the shortcuts folder in the Start Menu.
9. Click "Next" to use the default or customized shortcuts folder.
10. Check the boxes titled "Create a desktop icon" and/or "Create a Quick Launch icon" if you want.
11. Click "Next" to proceed further. The software is now ready to be installed.
12. Click "Install" to begin the installation procedure.
13. A message to confirm the successful installation appears in the wizard.
14. Click “Finish” to complete the process. It is recommended to keep the option “Launch Lepide Data Security Platform App Server” checked.

![Server is running](image)

*Figure 1: Server is running*

15. You can click the cross icon on this dialog box to close it. However, Lepide Data Security Platform App Server will keep running, and its icon will be visible in the system tray.

![Showing icon and options for App Server.](image)

*Figure 2: Showing icon and options for App Server.*

After installation, allow Port 1051 for all incoming and outgoing connections in both Windows Firewall and other security software installed on this computer.

3. App Account and Settings

Before configuring the mobile application, you have to create a profile in Lepide Data Security Platform. This profile lets you provide a user ID and password to configure the mobile application. It will also give you an Application ID. You can use "Settings" → "Delivery Message Settings" to create and manage the application profiles.

3.1 Add App Account

This option allows you to add an App Account Server in the software. Follow the below steps to add an app account.

1. Click ![button to access following menu.](image)

![Add an App Account](image)

*Figure 3: Add an App Account*
Click "Add App Account" option to access the following dialog box.

![Add App Account](image)

**Figure 4: Add an Application Account**

2. Enter the following details.
   a) **User ID**: Enter the User ID, which has to be used to create and access profile in the mobile application.
   b) **Password**: Enter the password to create and access the profile in the mobile application.

3. The box labeled "Mobile App ID" will display the application ID, which has to be provided while creating a profile on the Mobile Application. Kindly note down this app ID.

   **NOTE**: You can use the QR Code in the bottom right side to feed Application ID directly into Lepide Data Security Platform App.

4. Click "OK" to add this app account. It takes you back to "Delivery Message Settings" showing the added app account.
You can add multiple app accounts by following the above steps.

### 3.2 App Data Settings

Now, you have to provide the public IP Address of the computer, where Lepide Data Security Platform App Server is installed. After configuring it, App Server will receive the alerts from Lepide Data Security Platform and send it Lepide Data Security Platform App. Perform the following steps,

1. Open Lepide Data Security Platform. Go to “Settings” → “Message Delivery Settings”.

2. Click icon to modify the selected account with the following dialog box.

![Figure 6: Dialog box to modify data settings for Application](image)

3. Enter the public IP Address of the system, where you have installed Lepide Data Security Platform App Server.

   **NOTE:** Allow Port 1051 for all incoming and outgoing connections in Firewall, on the system where Lepide Data Security Platform App Server is installed.

4. Click "OK" to apply this change. Click "OK" to apply this change. It displays a message.
4. Install Lepide Data Security Platform App

After you have created an Account and configured the Alerts Settings in the application, you can go ahead and install "Lepide Data Security Platform App" on your Android or Apple device to receive alerts.

4.1 Install App on Android

Follow the steps below to install the app on your Android device.

1. Open the Google Play Store.
2. Search for Lepide Data Security Platform App. You will notice it in search results.
3. Tap the displayed result to open the App Page.

4. Click "Install". It displays the message that App needs access to
a. Device & app history
b. Identity
c. Location
d. Camera
e. Wi-Fi Connection Information
f. Device ID and call information

Figure 10: App asking permission to access device resources

5. Click “Accept” if you are sure to provide the above accesses to Lepide Data Security Platform. It starts installing Lepide Data Security Platform App on your device.
6. After installation, the following page appears.

7. Click “Open” to launch the App.
After the App has been downloaded and installed, you can configure settings to make the App work as per your preference.

4.2 Install App on Apple

Follow the steps below to install Lepide Data Security Platform App on Apple devices.

1. Open "App Store".
2. Click "Search" icon.
4. Tap the icon of "Lepide Data Security Platform App". It opens the App page.
5. Click "Free".
6. App Store asks for iTunes password. Enter it.

After the App has been downloaded and installed, its icon is added at the Home Screen. You can now click its icon to access and configure the App.

5. Configure the Mobile App

You can configure the Settings of application and create a profile in it, modify or remove it.

5.1 Configure App on Android

In addition to configure settings, you can create, modify, and remove the profiles in Android App.

5.1.1 Configure App Settings on Android

Click ☰ to access the menu.
Click "Settings".

The following options are available here.
1) **Server Settings:** This section deals with the App Server Settings

   a) **Server:** Select the server from where the LiveFeed updates have to be taken. It contains the following two options:
   
   i) **Get Data from Lepide Server:** Lepide Server has been discontinued. Therefore, it is recommended not to use this option.
   
   ii) **Get Data from Own Server:** It is the recommended option if you want to send the alerts from Lepide Data Security Platform to your App.

   ![Figure 15: Server Option](image)

   **NOTE:** It is required to install Lepide Data Security Platform App Server on a system in your network and allow Port 1051 for all incoming and outgoing connections in the Firewall on it. In addition, provide the public IP Address of this system first in App Server Settings in "Message Delivery Settings" in the software and then here.

   b) **Own Server IP:** Enter the public IP Address of the system, where you have installed Lepide Data Security Platform App Server.

   Following is a sample screenshot of getting data from own customized server.
2) **Feed Count:** Select the number of feeds (alerts) that you want to receive at a time.
3) **Date & Time Format**: Select the Date & Time format as per requirement.

![Figure 18: Modifying the date and time format](image)

It has the following options.

A. Default
B. [YYY]-[MM]-[DD]
C. [MM]-[DD]-[YYY]
D. [DD]-[MM]-[YYY]

### 5.1.2 Create App Profile on Android

After you have configured settings, you can create your profile in the App to receive the alerts. To create a profile in the Lepide Data Security Platform App, follow the steps below.

1. Click 📦 to access the menu.
2. Select "Manage Profile" option from the menu.
3. Manage Profile screen appears. Click icon to add a new profile.

4. You have to provide the App ID first. There are two methods for it - type it manually or use QR Code technology.

5. Instead of entering the App ID manually, you can use QR Code technology here. Follow the steps listed herein below.
   a. Click "Get Application ID from QR Code". It launches the camera application.
   b. Open Lepide Data Security Platform console on your computer.
   c. In application, go to "Settings" → "Delivery Message Settings", edit an existing app account or create a new one. You will notice a QR Code in "Add App Account" or "Modify App Account" dialog box.
d. Take Camera in front of the screen, on which this QR code is displayed.

e. Keep the device camera, at least, 6-inch away from it.
f. Touch the screen to capture the QR Code. App starts to scan and process the code.

Figure 22: Scanning and Processing QR Code

6. Either manually or with above steps, the Application ID will be entered.

Figure 23: Add Profile Details
7. Now, you have to enter the User ID and password.
8. Click on "Apply" button after entering the details.
9. Click on the Back button to go to the Main-Screen of the application. LiveFeed updates of the Alerts begins to appear if there are any.

![LiveFeed of the Alerts](image)

**Figure 24: LiveFeed of the Alerts**

### 5.2 Configure App on Apple

You can configure the app settings, create app profile, modify the profile, and delete the app profile.

#### 5.2.1 Configure App Settings on Apple

Click 📜 to access the menu.
Click "Settings".

The following options are available in the Settings:

1) **Server Settings**: This section deals with the App Server Settings

   a) **Server**: Select the server from where the LiveFeed updates have to be taken. It contains the following two options:

      i) **Get Data from Lepide Server**: Lepide Server has been discontinued. Therefore, it is recommended not to use this option.

      ii) **Get Data from Own Server**: It is the recommended option if you want to send the alerts from Lepide Data Security Platform to your App.

### NOTE:
It is required to install Lepide Data Security Platform App Server on a system in your network and allow Port 1051 for all incoming and outgoing connections in the Firewall on it. In addition, provide the public IP Address of this system first in App Server Settings in "Message Delivery Settings" in the software and then here.

b) **Own Server IP**: Enter the public IP Address of the system, where you have installed Lepide Data Security Platform App Server.

   Following is a sample screenshot of getting data from own customized server.
2) **Feed Count**: Select the number of feeds (alerts) that you want to receive at a time.
3) **Date & Time Format**: Select the Date & Time format as per requirement.

![Date & Time Format Settings](image)

*Figure 28: Modifying the date and time format*

It has the following options.

A. Default  
B. [YYYY]-[MM]-[DD]  
C. [MM]-[DD]-[YYYY]  
D. [DD]-[MM]-[YYYY]

### 5.2.2 Create App Profile on Apple

After you have configured settings, you can create your profile in the App to receive the alerts. Follow the steps below to create a profile in App.

1. Click ☰️ icon to access the menu.  
2. Click "Manage Profile" to access this section.  
3. Click ⚫️ icon to add a new profile.
4. You have to provide the App ID first. There are two methods for it - type it manually or use QR Code technology.

5. Instead of entering the App ID manually, you can use QR Code technology here. Follow the steps below.
   
   A. Click “Get Application ID from QR Code”. It launches the camera application.
   
   B. Open Lepide Data Security Platform console on your computer.
   
   C. Go to "Settings" → "Delivery Message Settings", edit an existing app account or create a new one. You will notice a QR Code for any dialog box.
D. Take Camera in front of the screen, on which this QR code is displayed.

E. Keep the device camera, at least, 6-inch away from it.
F. Touch the screen to capture QR Code. App starts to scan and process the code.

![Figure 32: Scanning and Processing QR Code](image)

6. Either manually or with above steps, the Application ID will be entered into Lepide Data Security Platform App.
7. Now, you have to enter the User ID and password.

8. Click "Apply" after entering the details.

9. Click "Back" to go to the Main Screen of the application. LiveFeed updates of the Alerts begin to appear if there are any.
6. App Operations

6.1 Android App Operations

After the profile has been created, you can do the following operations with the received updates in Android App:

1. **Search:** Click on the Search icon at the top of the screen. Enter the search criteria in the space provided. Matching Feeds are displayed.
2. **Share and Copy:** To Share or Copy the content of an alert, simply tap and hold the alert. "Copy" and "Share" options are displayed. To copy content select the Copy option. To share content, select the "Share" option from the live feed.
3. All sharing options available on Android device are displayed. Select where you want to share the content.
6.2 Apple App Operations

After the profile has been created, you can do the following operations with the received updates in Apple App:

1. **Search**: Click on the Search icon at the top of the screen. Enter the search criteria in the space provided. Matching Feeds are displayed.

   ![Live Feed of the Alerts](image)

   *Figure 38: Live Feed of the Alerts*

2. **Share and Copy**: To Share or Copy the content of an alert, simply tap and hold the alert. “Copy” and “Share” options are displayed. To copy content select the Copy option. To share content, select the “Share” option from the live feed.
3. All sharing options available on your Apple device are displayed. Select where you want to share the content.
7. Configure Alert Settings

After you have configured Mobile App settings, you can create real-time alerts for important changes so that you receive notifications in Auditor App installed on your device. Follow the steps below to create an alert to display the alerts on our Mobile Application.

1. Go to Alerts → Alert Report Settings. Click 🔄 icon to create an alert.
2. "Create Alert" dialog box opens up.
3. Expand the component for which you want to create the alert. Select the alert(s) from the tree.

![Create Alert Window](image)

*Figure 41: Create New Alert*

4. Click "Next" to proceed. You can apply the filters in the next step. All the alerts selected in the previous steps are displayed on the left side of the wizard.
5. Select the alert for which you want to apply the filter.
6. If you want to apply filter, select the Tab and add the desired values.
7. Click “Next” after you have applied or skipped the filters. The next step displays the email settings, where you can select the delivery mechanism to send the alerts.
8. Click “Add” to select a delivery mechanism.

9. “Add Email Accounts” dialog box opens up.

10. Select “Send Alert to App” in the drop-down menu of “Delivery Mechanism”. It lists the available App Accounts in the box.

**NOTE:** If no App Account is listed, then you can click “Add App Account”. It opens the Add App account dialog box as described in [3.1 Add App Account](#).
11. Select an App account and click “OK”. It takes you back to the email settings.
12. Click “Next” to proceed. The next step displays the details of the alert you are applying.
13. Verify the details of the alert. If you want to change anything, click "Back" button.
14. If the details are correct, enter a name for the alert. Here we have entered "Alert for App" as the name.
15. Click "Finish" to close the wizard.

New alert will be created that will send real-time notifications to Lepide Data Security Platform App through the selected app account. You can manage this alert using "Alerts Tab" in software.

8. Manage App Server

8.1 Stop App Server

You may have to stop the app server either to stop/disable to send the notifications to Mobile App or to uninstall the App Server. However, the notifications to the mobile app will not be sent if the App Server is stopped. Follow the steps below,

1. Right click on the server icon in system tray, and click "Exit".
2. After you click “Exit”, the following warning message appears on the screen.

3. Click “Yes” to stop the server.

8.2 Uninstall App Server

You may have to uninstall App Server to install a new version. After uninstalling App Server, the notifications from the software console to Lepide Data Security Platform App will not be sent.

1. There are two ways to start the uninstallation.
   b. Click Start → Control Panel. Its window appears. Launch "Add/Remove Programs" or "Programs". Select "Lepide Data Security Platform App Server" and click “Remove”.

2. Following any of the above methods displays a warning message.

3. Click “Yes” to uninstall the server.

4. After uninstallation, the message for successful uninstallation appears onscreen

5. Click “OK” to finish this process.
9. Manage App Account

9.1 Modify App Account

This option lets you edit the listing of an App Account in the software. Follow below steps,

1. Select an App Account from the list.

<table>
<thead>
<tr>
<th>Account Name</th>
<th>Delivery Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>TESTUSER</td>
<td></td>
</tr>
<tr>
<td>ADMINISTRATOR</td>
<td>Mobile App</td>
</tr>
<tr>
<td>TESTUSER</td>
<td>Email</td>
</tr>
<tr>
<td>ADMINISTRATOR</td>
<td>Email</td>
</tr>
</tbody>
</table>

Display Name: Administrator  
Login Name: Administrator  
App ID: 422D5C79-ZEP8-4034-B226-879645474F5

*Figure 48: Selecting the App Account*

2. Click icon to modify the selected account with the following dialog box.

*Figure 49: Dialog box to modify app account*
3. You can change the password while modifying an App Account. However, you cannot change the App ID and Username.

4. Click "OK" to save the modifications. It takes you back to the Message Delivery Settings.

**NOTE:** Clicking icon will show the latest changes in the App Account list, if any.

### 9.2 Remove App Account

This option lets you delete the listing of an application account from the software. Follow the steps below,

1. Select the App Account from the list.

2. Click icon to remove the selected app account. The software displays the following message box confirming the removal.

3. Deleting an added App Account from the list of Lepide Data Security Platform affects those alerts in which this app account has been used. These alerts will not be sent until you edit them to use another app account.

Make sure to edit the associated auditing alerts and health monitoring alerts after deleting an App account.
4. Click "Yes" button on the message box to remove the selected App account.

10. Manage App Profile in Lepide Data Security Platform App

10.1 Manage App Profile on Android

10.1.1 Modify App Profile on Android

If you want, you can modify the Profile created on the device. To modify the Profile, follow the steps below.

1. Click menu option in the top-right corner of the screen.
2. Select "Manage Profile" option from the menu.
3. On the Manage Profile page, tap and select the profile to be modified.

4. Click “Modify” button. “Modify” screen appears, where you can only change the login password for the user.

Figure 52: Manage Profile Screen
5. Change the password, if required, and click on “Apply” button.

10.1.2 Delete App Profile on Android

You can also delete a profile from the Mobile application. Follow the steps below,

1. Click on the menu option on the top-right corner of the screen. Select “Manage Profile” option from the menu.

2. On the Manage Profile page, tap and select the desired profile that has to be removed.

3. Click “Remove” button.

4. A warning message will appear, click “Yes”.

10.2 Manage App Profile on Apple

10.2.1 Modify App Profile on Apple

If you want, you can modify the Profile created on the device. To modify the Profile, follow the steps below.

1. Click to access the menu.

2. Select the profile to be modified and click icon to edit the profile.
3. The screen to modify the profile appears. Here, you can only change the login password of the user.

![Modify Profile Screen](image)

*Figure 54: Modify Profile Screen*

4. Change the password and click on "Apply".

10.2.2 Delete App Profile on Apple

You can also delete a profile from the Mobile application. Follow the steps below,

1. Click icon to access the menu.
2. Select "Manage Profile" option from the menu.
3. Select a profile and click icon to remove it.
4. It shows a warning message that asks your confirmation to delete the profile.
5. Click "Yes" to delete the profile. The selected profile will be deleted.

11. Uninstall Lepide Data Security Platform App

Note: Uninstalling the App will stop you from receiving the delivery notifications of critical configuration changes, server availability, resource consumption, etc. straight to your mobile device.

11.1 Uninstall Android App

Follow the steps below to uninstall Lepide Data Security Platform App from your Android device.

1. Start with any of the following methods to start this process.

Figure 55: Warning Message to delete the profile
b. Go to “Settings” → “Apps” under devices → “Downloaded” Browse and open “Lepide Data Security Platform App”.

2. Click “Uninstall”. It displays the following warning message.
3. Click “OK”. It starts uninstalling the App.
4. After uninstallation, the listing of the app will be removed from "Google Play Store" → "My Apps" and "Settings" → "Apps".

11.2 Uninstall Apple App

Follow the steps below to uninstall Lepide Data Security Platform App on your Apple device.

1. On the Home Screen (where all Apps are listed in icons), locate "Lepide Data Security Platform App".
2. Tap and hold the icon of "Lepide Data Security Platform App". Hold its icon until all icons start wiggling around.
3. A little cross (X) icon appears in the upper-left corner of the icon.
4. Tap the cross (X) icon on "Lepide Data Security Platform App". The following dialog box appears on the screen.

   **Delete Lepide Data Security Platform App**

   Deleting Lepide Data Security Platform App will also delete all of its data.

5. Click "Delete". It uninstalls "Lepide Data Security Platform App".
6. Tap "Home" icon to stop the icons from wiggling.

After following the above steps, Lepide Data Security Platform App will be removed from your Apple device.

13. Other Documents

You can refer to the following documentation for Lepide Data Security Platform.

<table>
<thead>
<tr>
<th>Other Document</th>
<th>URL</th>
</tr>
</thead>
</table>
14. Support

If you are facing any issues whilst installing, configuring or using the solution, you can connect with our team using the below contact information.

**Product experts**

USA/Canada: +1(0)-800-814-0578  
UK/Europe: +44 (0) -208-099-5403  
Rest of the World: +91 (0) -991-004-9028

**Technical gurus**

USA/Canada: +1(0)-800-814-0578  
UK/Europe: +44 (0) -208-099-5403  
Rest of the World: +91(0)-991-085-4291

Alternatively, visit [http://www.lepide.com/contactus.html](http://www.lepide.com/contactus.html) to chat live with our team. You can also email your queries to the following addresses:

sales@lepid.com

support@lepid.com

To read more about the solution visit [http://www.lepide.com/](http://www.lepide.com/)

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