Lepide Data Security Platform

Upgrading to the Latest Version

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1. Introduction

The purpose of this document is to take you through the proper steps required to uninstall and re-install Lepide Data Security Platform to the most up-to-date version of the solution.

2. How to Determine the Current Version of the Solution.

The current version of the product can be located in the top-left corner of the window. It can also be determined by clicking information symbol.

# 3. Downloading the Latest Version of the Solution

Download the solution from the below link after filling in a few contact details. Post installation of the solution, all the existing Licenses will be reapplied. https://www.lepide.com/start-free-trial.html

4. Uninstalling the Agents

To successfully uninstall the software, it is necessary to uninstall the agents of the added components individually.

Go to the settings panel from the left as highlighted and find all the components listed under Component Management.

4.1 Active directory, Exchange, Group policy
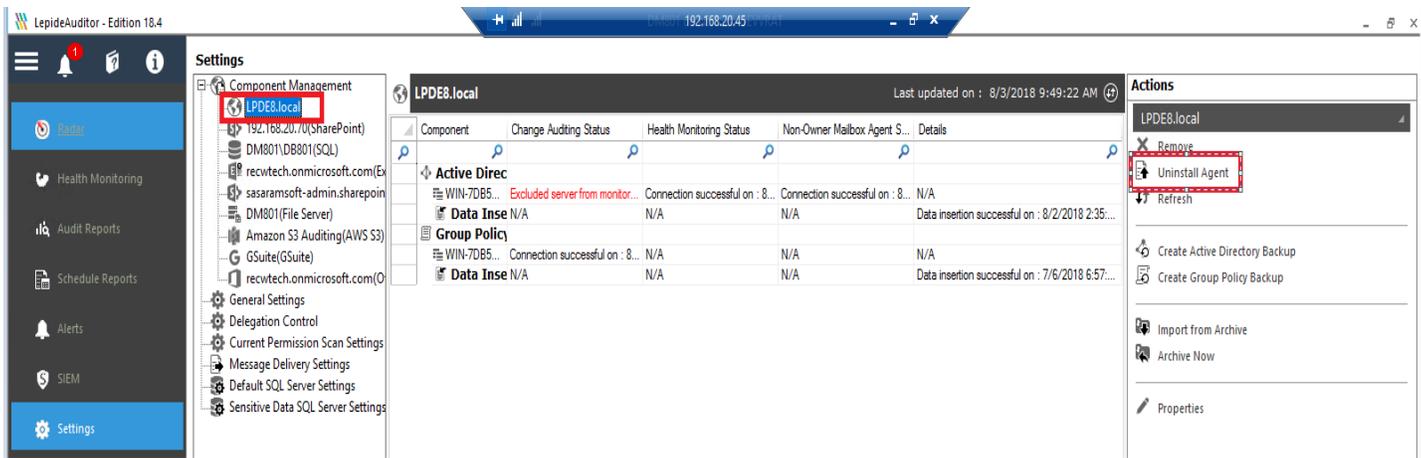
4.2 File server

Use the Lepide DSP for File Server – Setting Console to Backup and Uninstall the agent for the File server.
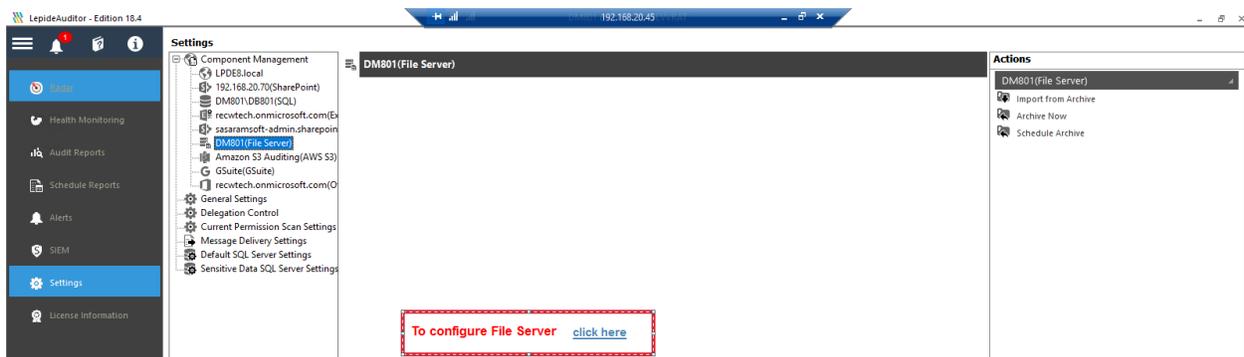
4.2.1 Backup the Configuration of the File Server.

Add a new backup for the configuration of the File server, this would contain the existing Rules and Policies.
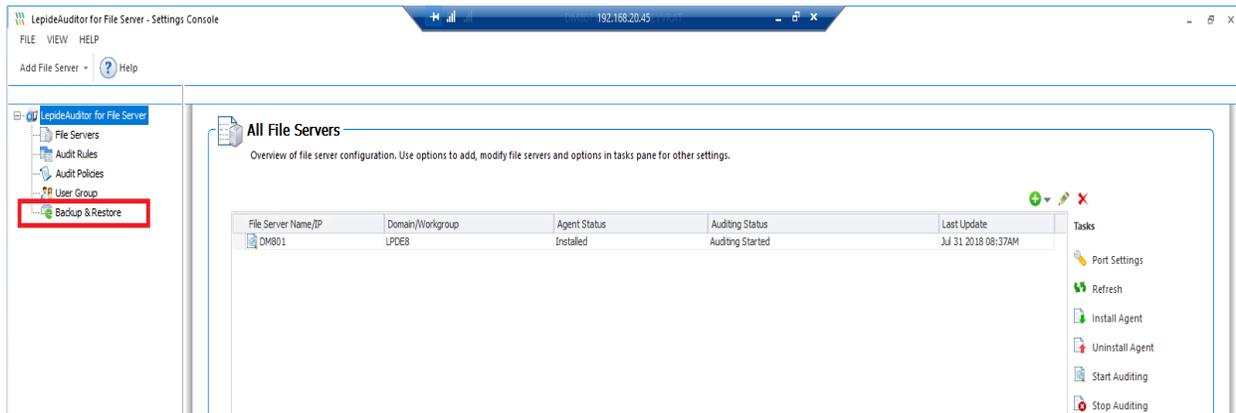
Figure 1: Add backup for File Server
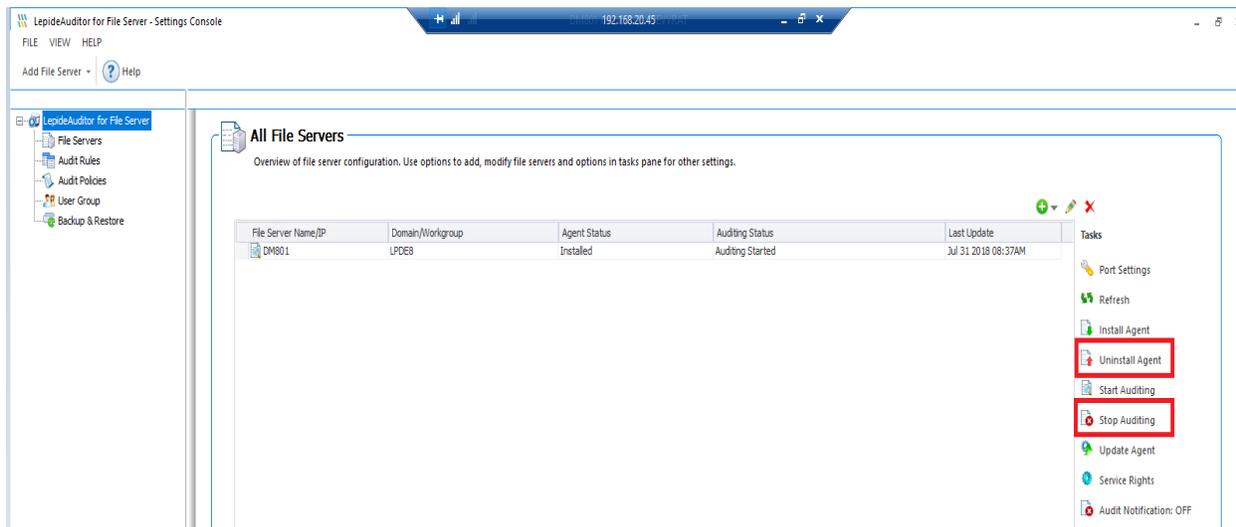
Stop Auditing and Uninstall Agent.

Figure 2: Stop Auditing and Uninstall Agent

4.3 SQL Server
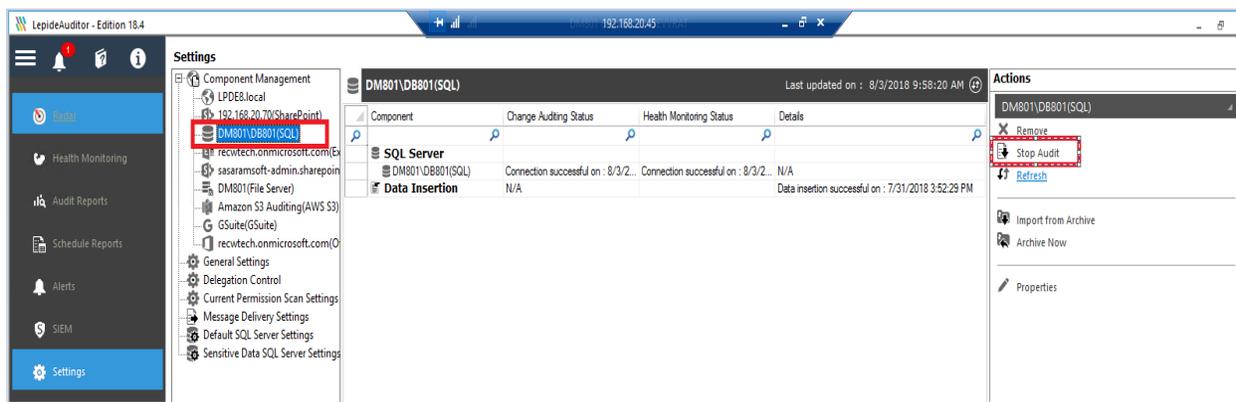
Stop Auditing before the upgrade.

Figure 3: Stop auditing on SQL Server

4.4 SharePoint, O365 Components, Cloud Components

There are no agents installed for these components. So we can skip the Agent Uninstall.

5. Uninstalling the Solution

After the successful uninstallation of the agents, we can now uninstall the solution.

Open the Installation directory, by default the location is in the C Drive.

Run the unins000.exe as an Administrator and follow the steps to uninstall.

6. Installation of the Solution

1. Extract the downloaded Zip file

2. Select the Lepide DSP folder from the extracted folders.

3. Right click to access the properties of the setup.exe under the Auditor Suite folder to confirm if the attributes of the .exe are not blocked.
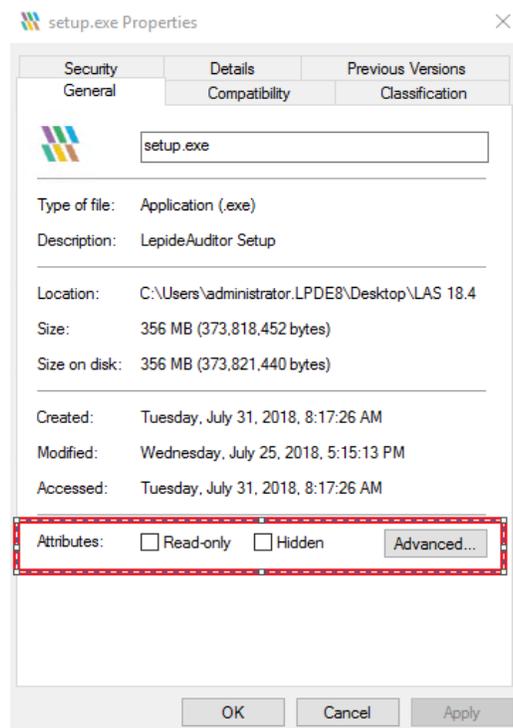
4. Run the Setup.exe as Administrator

Make sure you select the previous location of the installation directory. If the location was not default browse the original location.
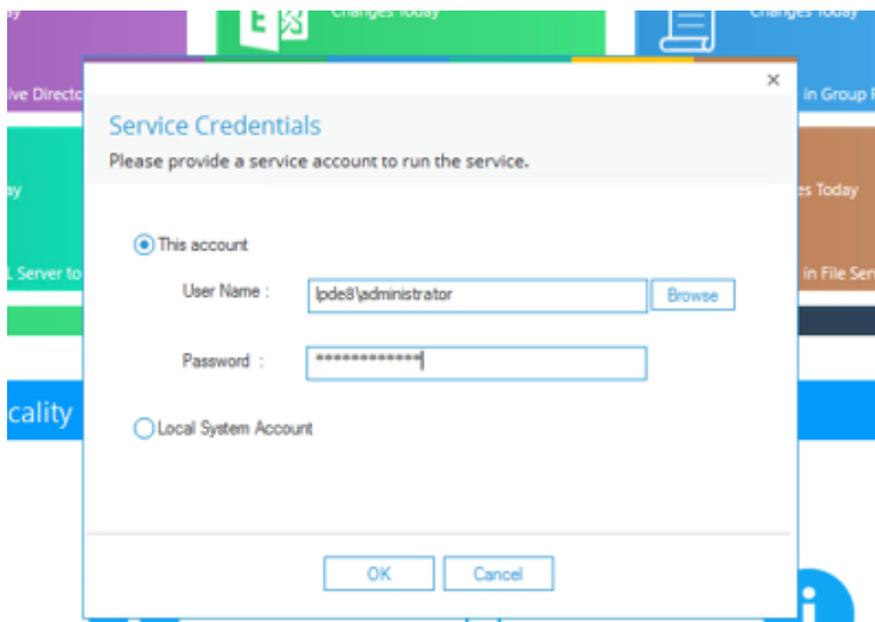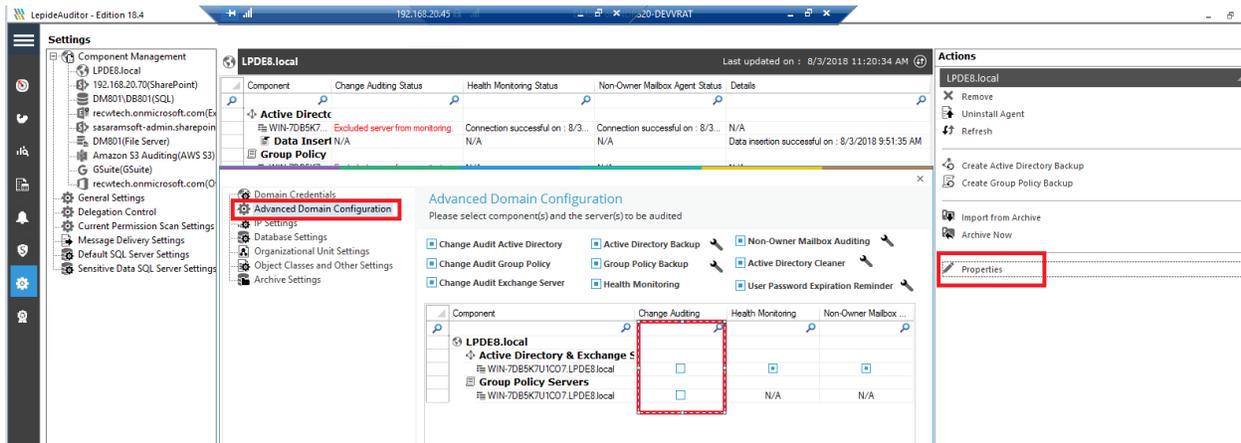
5. Update the Service Credentials.

Figure 4: Updating service credentials

7. Installing the Agents

After the successful installation of the solution, the agents should be installed back by following the below steps:
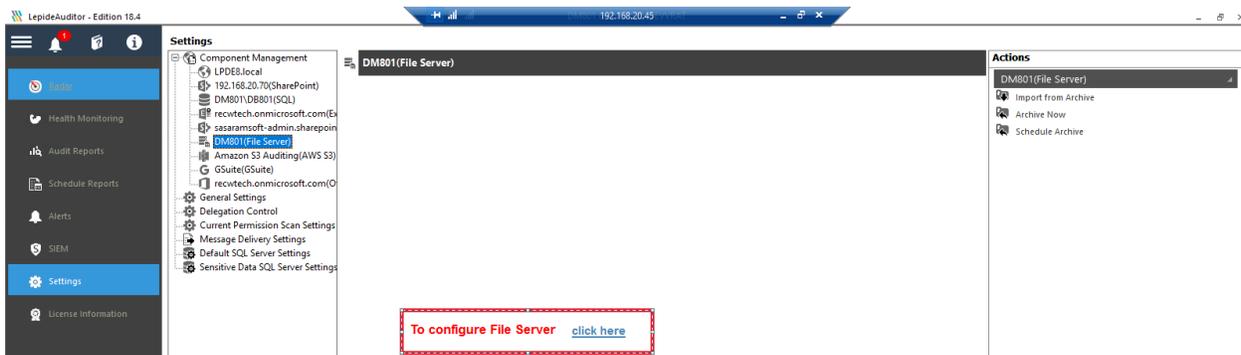
7.1 Active Directory, Exchange server, Group policy

Select the Domain>Properties>Advanced Domain Configuration>Check the Servers.
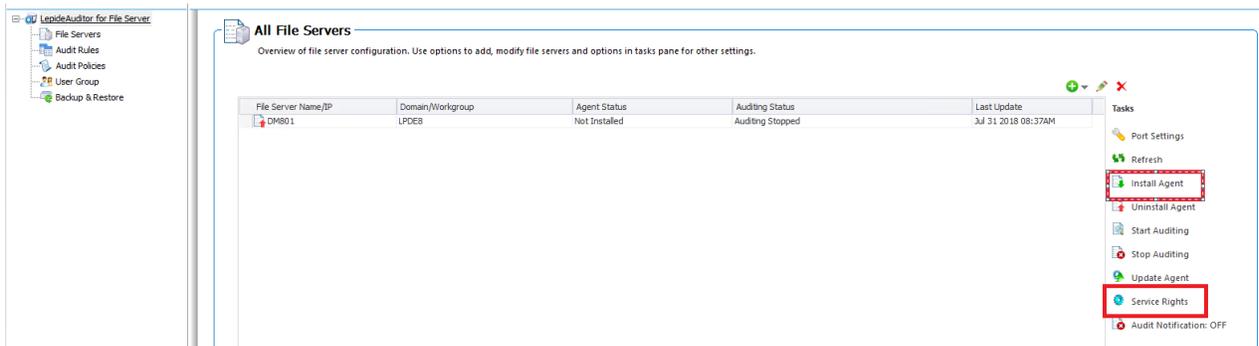
7.2 File Server

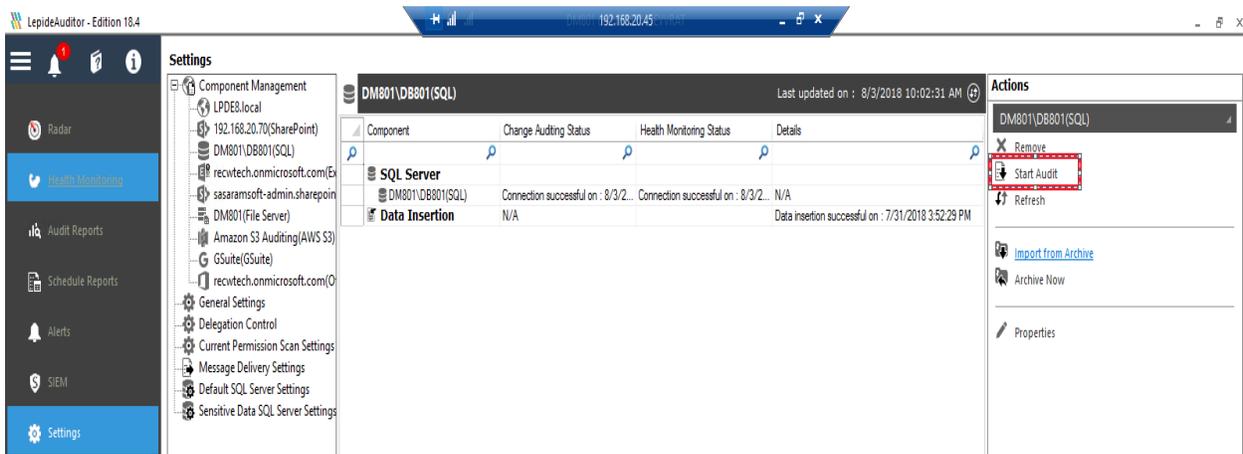Go to Settings > Component Management > File Server and click on configure File Server.

Enter the Service Rights and Install the Agents.
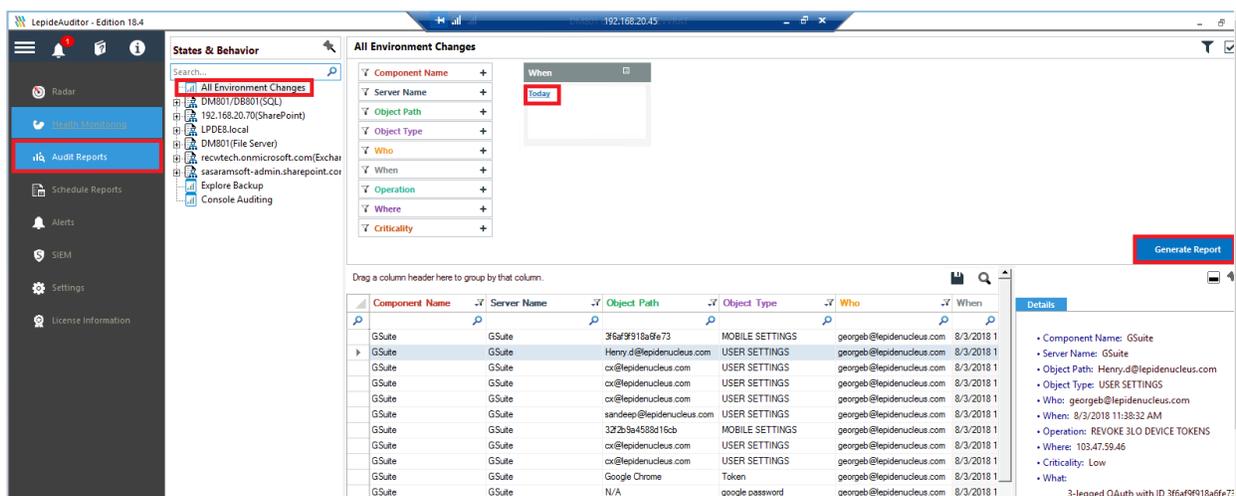
8.3 SQL Server

Click on Start Auditing after the upgrade

9. Confirmation of Successful Install

Select the Audit Reports>All Environment Changes>Today>Generate report.

Look for the current changes.

10. Support

If you are facing any issues whilst installing, configuring or using the solution, you can connect with our team using the below contact information.

Product experts

USA/Canada: +1(0)-800-814-0578

UK/Europe: +44 (0) -208-099-5403

Rest of the World: +91 (0) -991-004-9028

Technical gurus

USA/Canada: +1(0)-800-814-0578

UK/Europe: +44 (0) -208-099-5403

Rest of the World: +91(0)-991-085-4291

Alternatively, visit http://www.lepide.com/contactus.html to chat live with our team. You can also email your queries to the following addresses:

sales@Lepide.com

support@Lepide.com

To read more about the solution, visit http://www.lepide.com/lepideauditor/.

11. Trademarks

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