Lepide Data Security Platform

Upgrading to the Latest Version
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1. Introduction

The purpose of this document is to take you through the proper steps required to uninstall and re-install LepideAuditor to the most up-to-date version of the solution.

2. How to Determine the Current Version of the Solution.

The current version of the product can be located in the top-left corner of the window. It can also be determined by clicking information symbol.

3. Downloading the Latest Version of the Solution

Download the solution from the below link after filling in a few contact details. Post installation of the solution, all the existing Licenses will be reapplied. [https://www.lepide.com/start-free-trial.html](https://www.lepide.com/start-free-trial.html)

4. Uninstalling the Agents

To successfully uninstall the software, it is necessary to uninstall the agents of the added components individually.

Go to the settings panel from the left as highlighted and find all the components listed under Component Management.
4.1 Active directory, Exchange, Group policy

![Figure 1: Uninstall agent on AD, Exchange and GP](image)

4.2 File server

Use the Lepide DSP for File Server – Setting Console to Backup and Uninstall the agent for the File server.

![Figure 2: File Server uninstallation](image)

4.2.1 Backup the Configuration of the File Server.

Add a new backup for the configuration of the File server, this would contain the existing Rules and Policies.
Stop Auditing and Uninstall Agent.

**Figure 3: Add backup for File Server**

**Figure 4: Stop Auditing and Uninstall Agent**

### 4.3 SQL Server

Stop Auditing before the upgrade.
4.4 SharePoint, O365 Components, Cloud Components

There are no agents installed for these components. So, we can skip the Agent Uninstall.

5. Uninstalling the Solution

After the successful uninstallation of the agents, we can now uninstall the solution. Open the Installation directory, by default the location is in the C Drive.

Run the unins000.exe as an Administrator and follow the steps to uninstall.

Rename the folder “LepideAuditor Suite” to “Lepide Data Security Platform” if you are upgrading from version 20.1 and below.

Uninstall the Web Console if it is installed and re-install it again. Follow these steps to regain the SSL settings as they will be lost after the re-install:

1. Take a backup of all ssl certificates. (provided by vendor)
2. Take a backup of file httpd.conf from path “Installation Folder\Lepide Data Security Platform\LepideAuditorSuiteWebConsole\apache\conf\httpd.conf by copying it to a different location”
3. Platform\LepideAuditorSuiteWebConsole\apache\conf\extra\httpd-ssl.conf by copying it to a different location”
4. Replace backup httpd.conf & httpd-ssl.conf file at same location provided above after the installation of Web Console.
5. Replace the path of ssl certificate files in httpd-ssl.conf Files.
Search Key word and update path of ssl certificate

*JSCLCertificateKeyFile
*JSCLCertificateChainFile
*JSCLCACertificatePath

6. Installation of the Solution

1. Extract the downloaded Zip file
2. Select the Auditor Suite folder from the extracted folders.
3. Right click to access the properties of the setup.exe under the Auditor Suite folder to confirm if the attributes of the .exe are not blocked.

![setup.exe Properties](image)

*Figure 6: Click on Access Properties*

4. Run the Setup.exe as Administrator

Make sure you select the previous location of the installation directory. If the location was not default browse the original location.
5. Update the Service Credentials.

![Service Credentials](image)

Figure 7: Updating service credentials

7. Installing the Agents

After the successful installation of the solution, the agents should be installed back by following the below steps:

7.1 Active Directory, Exchange server, Group policy

Select the Domain>Properties>Advanced Domain Configuration>Check the Servers.
7.2 File Server

Go to Settings > Component Management > File Server and click on configure File Server.

Enter the Service Rights and Install the Agents.
8.3 SQL Server

Click on Start Auditing after the upgrade

![Figure 11: Start Auditing](image)

9. Confirmation of Successful Install

Select the Audit Reports> All Environment Changes> Today> Generate report.

Look for the current changes.

![Figure 12: Audit Report](image)
10. Support

If you are facing any issues whilst installing, configuring or using the solution, you can connect with our team using the below contact information.

**Product experts**

USA/Canada: +1(0)-800-814-0578  
UK/Europe: +44 (0)-208-099-5403  
Rest of the World: +91 (0)-991-004-9028

**Technical gurus**

USA/Canada: +1(0)-800-814-0578  
UK/Europe: +44 (0)-208-099-5403  
Rest of the World: +91(0)-991-085-4291

Alternatively, visit [http://www.lepide.com/contactus.html](http://www.lepide.com/contactus.html) to chat live with our team. You can also email your queries to the following addresses:

- sales@Lepide.com
- support@Lepide.com

To read more about the solution, visit [https://www.lepide.com/data-security-platform/](https://www.lepide.com/data-security-platform/)

11. Trademarks


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