

License Activation Process



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Introduction

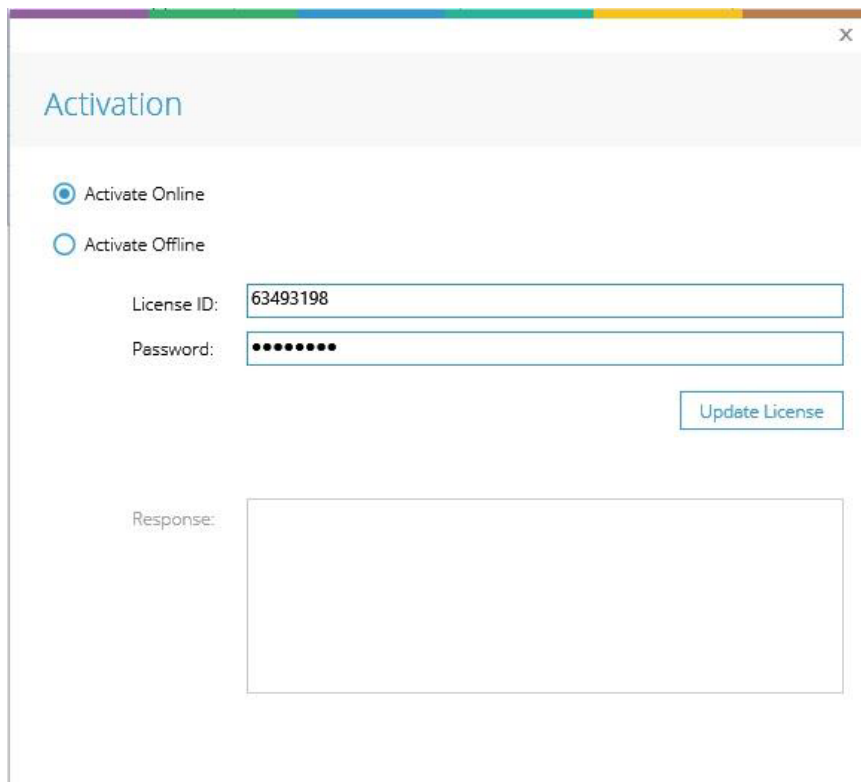
The license activation process has been simplified in the latest version of Lepide Data Security Platform. You will be provided with a License ID and a Password in an email as soon as the Sales Representative from Lepide registers you on the management portal. There are basically two methods of activating your licenses:

- A. Activating Online
- B. Activating Offline

Activating Online

Once you have the credentials, please follow the below steps:

1. Go to the Licensing information page, click on Update License.
2. Now select "Activate Online" and enter the Licensing ID and Password and hit Update License.



The screenshot shows a window titled "Activation" with a close button (X) in the top right corner. Inside the window, there are two radio buttons: "Activate Online" (which is selected) and "Activate Offline". Below these, there are two input fields: "License ID:" containing the text "63493198" and "Password:" containing a series of dots. To the right of the password field is a button labeled "Update License". At the bottom, there is a label "Response:" followed by a large empty rectangular box.

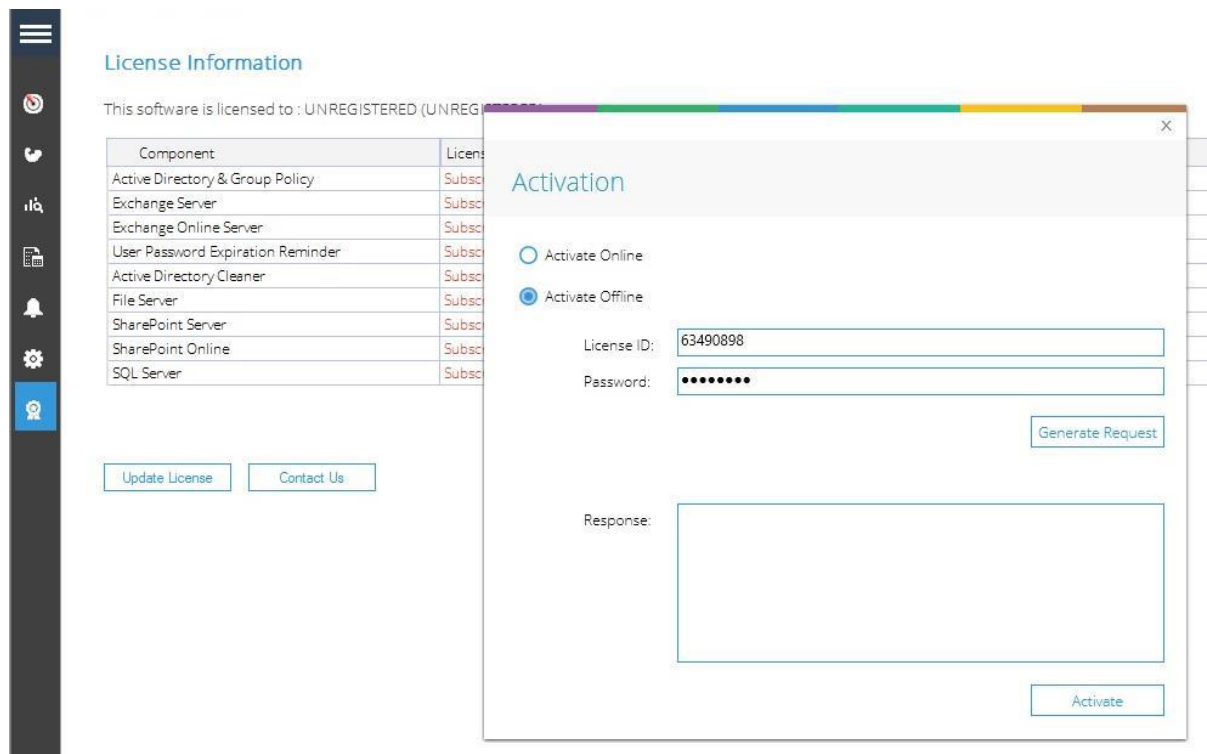
3. Once you click on "Update License" it will show up a pop-up saying, "License information updated successfully". Click OK.

- Once you click OK, the solution will ask you to restart. Please hit "Yes".
- Once you restart the software, you will see the column "License Type" is changed to the mode of license you have opted for. This shows your license is active now.

Activating Offline

This mode is helpful in activating the license when you don't have an active internet connection on the machine where Lepide Data Security Platform is installed.

- Go to the Licensing information page, click on Update License.
- Now select "Activate Offline" and enter the Licensing ID and Password and hit "Generate Request".



- You will get a pop-up saying "License request file generated successfully at: Your Desktop". Just press "OK".
- Now you have two options, either send the file to sales@lepid.com and wait for the activation file. Or, you can activate the licenses yourself. For that, please open the license request file in a notepad and copy the whole content.
- Go to a machine which has the internet access and open this url:
<https://secure.softwarekey.com/solo/customers/ManualRequest.aspx>

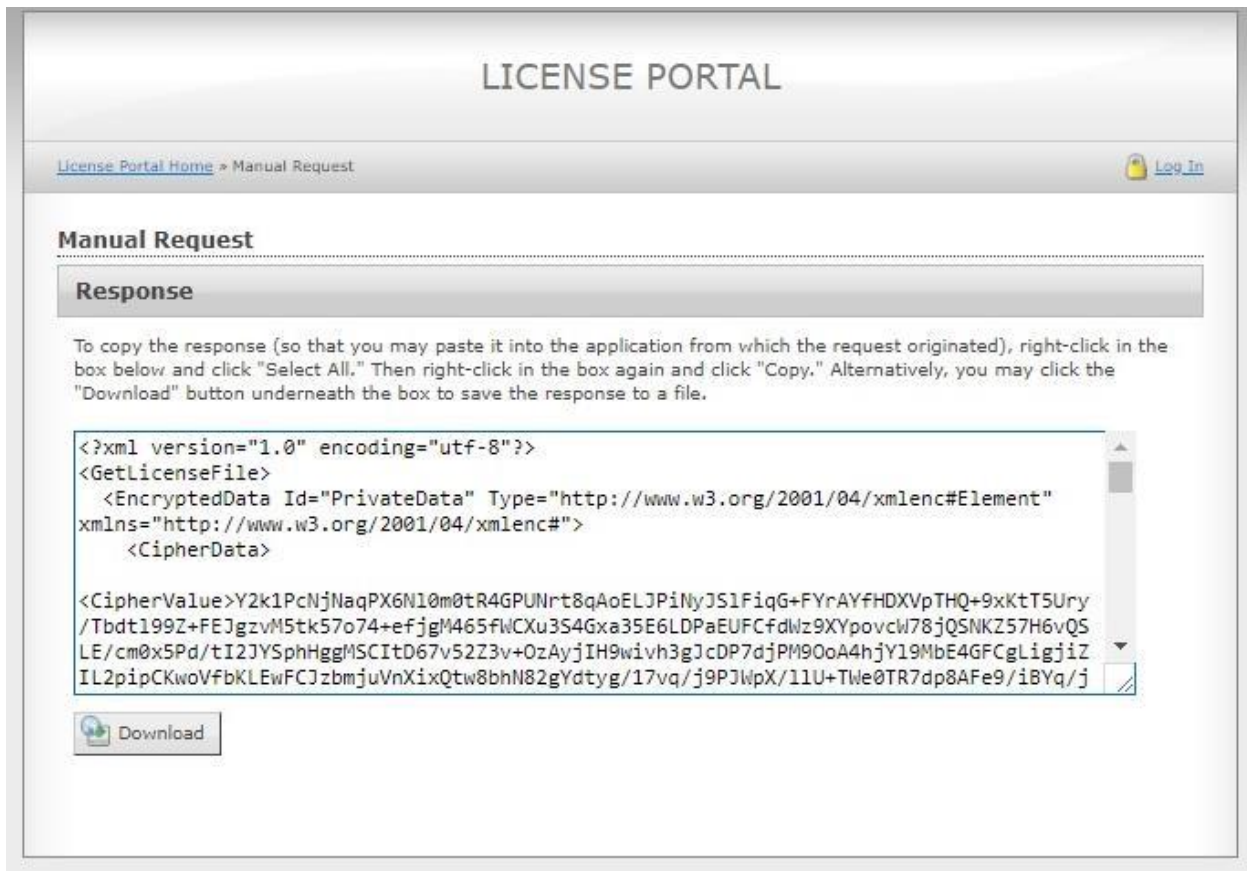
6. You will get the following page:

The screenshot shows a web interface titled "LICENSE PORTAL". Below the title bar, there is a breadcrumb trail "License Portal Home » Manual Request" and a "Log In" link with a user icon. The main heading is "Manual Request". A descriptive paragraph states: "This page may be used for processing manual requests, including activation, deactivation, and license refreshing and status checks. Please use the appropriate method of posting the request to retrieve a response." There are two main sections: "Copy and Paste Request" and "Upload Request File". The "Copy and Paste Request" section contains a text area with the placeholder text "Please paste the contents of the request here." and a "Submit" button with a green arrow icon. The "Upload Request File" section contains a "Choose File" button, the text "No file chosen", and a "Submit" button with a green arrow icon.

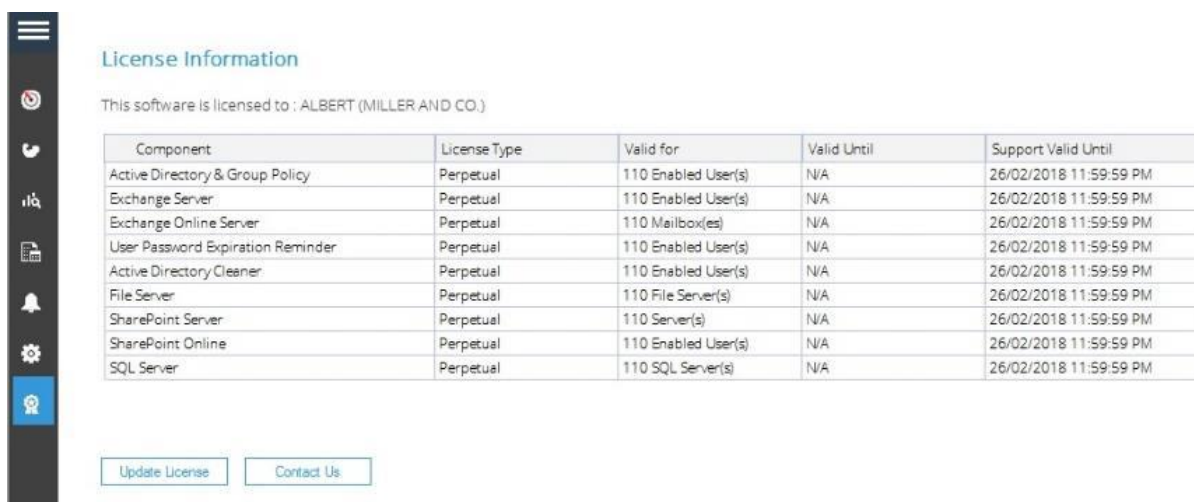
You have two options now:

- Either paste the content of the license request file into the "Copy and Paste Request" Pane and hit "Submit".
- Or, you can simply upload the file in the "Upload Request File" pane.

7. Once you click on "Submit", you will be re-directed to the following page:



8. Copy the text from the "Response" pane of this page, or you can download this content in a file, which you can transport to the Lepide machine and copy the contents. Now paste these contents in the "Response" pane of the solution and hit "Activate".
9. You will be presented with the screen saying "License Information updated Successfully".
10. Once you click OK, you will be asked to restart the software. Please hit "Yes".
11. Once you restart the software, you will see the column "License Type" has changed to the mode of license you have opted for. This shows your license is active now.



License Information

This software is licensed to : ALBERT (MILLER AND CO.)

Component	License Type	Valid for	Valid Until	Support Valid Until
Active Directory & Group Policy	Perpetual	110 Enabled User(s)	N/A	26/02/2018 11:59:59 PM
Exchange Server	Perpetual	110 Enabled User(s)	N/A	26/02/2018 11:59:59 PM
Exchange Online Server	Perpetual	110 Mailbox(es)	N/A	26/02/2018 11:59:59 PM
User Password Expiration Reminder	Perpetual	110 Enabled User(s)	N/A	26/02/2018 11:59:59 PM
Active Directory Cleaner	Perpetual	110 Enabled User(s)	N/A	26/02/2018 11:59:59 PM
File Server	Perpetual	110 File Server(s)	N/A	26/02/2018 11:59:59 PM
SharePoint Server	Perpetual	110 Server(s)	N/A	26/02/2018 11:59:59 PM
SharePoint Online	Perpetual	110 Enabled User(s)	N/A	26/02/2018 11:59:59 PM
SQL Server	Perpetual	110 SQL Server(s)	N/A	26/02/2018 11:59:59 PM

Update License Contact Us

Support

If you are facing any issues whilst installing, configuring or using the solution, you can connect with our team using the below contact information.

Product experts

USA/Canada: +1-800-814-0578

UK/Europe: +44 (0) -845-594-3766

Rest of the World: +91 (0) -991-004-9028

Technical gurus

USA/Canada: +1-800-814-0578

UK/Europe: +44(0)-800-088-5478

Rest of the World: +91(0)-991-085-4291

Alternatively, visit <http://www.lepide.com/contactus.html> to chat live with our team. You can also email your queries to the following addresses:

sales@Lepide.com

support@Lepide.com

To read more about the solution visit <http://www.lepide.com/Lepide Data Security Platform/>.

Copyright

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