



CONFIGURATION GUIDE

LICENSE ACTIVATION PROCESS

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1 Introduction

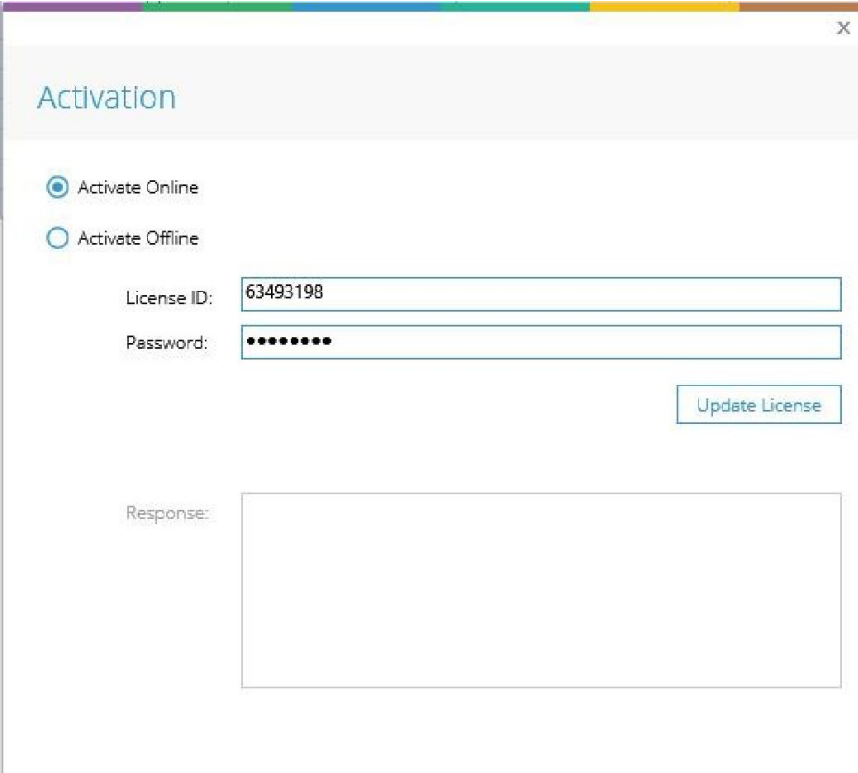
The license activation process has been simplified in the latest version of Lepide Data Security Platform. You will be provided with a License ID and a Password in an email as soon as the Sales Representative from Lepide registers you on the management portal. There are two methods of activating your licenses:

- Activating Online
- Activating Offline

2 Activating Online

Once you have the credentials, please follow the below steps:

1. Go to the Licensing information page, click on **Update License**.
2. Now select **Activate Online** and enter the Licensing ID and Password and hit Update License.



The screenshot shows a web application window titled "Activation". At the top left, there is a header "Activation". Below the header, there are two radio buttons: "Activate Online" (which is selected) and "Activate Offline". Underneath the radio buttons, there are two input fields. The first is labeled "License ID:" and contains the text "63493198". The second is labeled "Password:" and contains seven dots. To the right of the password field is a button labeled "Update License". Below these fields, there is a label "Response:" followed by a large, empty rectangular text area.

Figure 1: Activate Online

3. Once you click on **Update License** it will show up a pop-up saying, **License information updated successfully**. Click OK.
4. Once you click **OK**, the solution will ask you to restart. Select **Yes**.
5. Once you restart the software, you will see the column **License Type** is changed to the mode of license you have opted for. This shows your license is active now.

3 Activating Offline

This mode is helpful in activating the license when you don't have an active internet connection on the machine where Lepide Data Security Platform is installed.

1. Go to the Licensing information page, click on **Update License**.
2. Now select **Activate Offline** and enter the Licensing ID and Password and hit **Generate Request**.

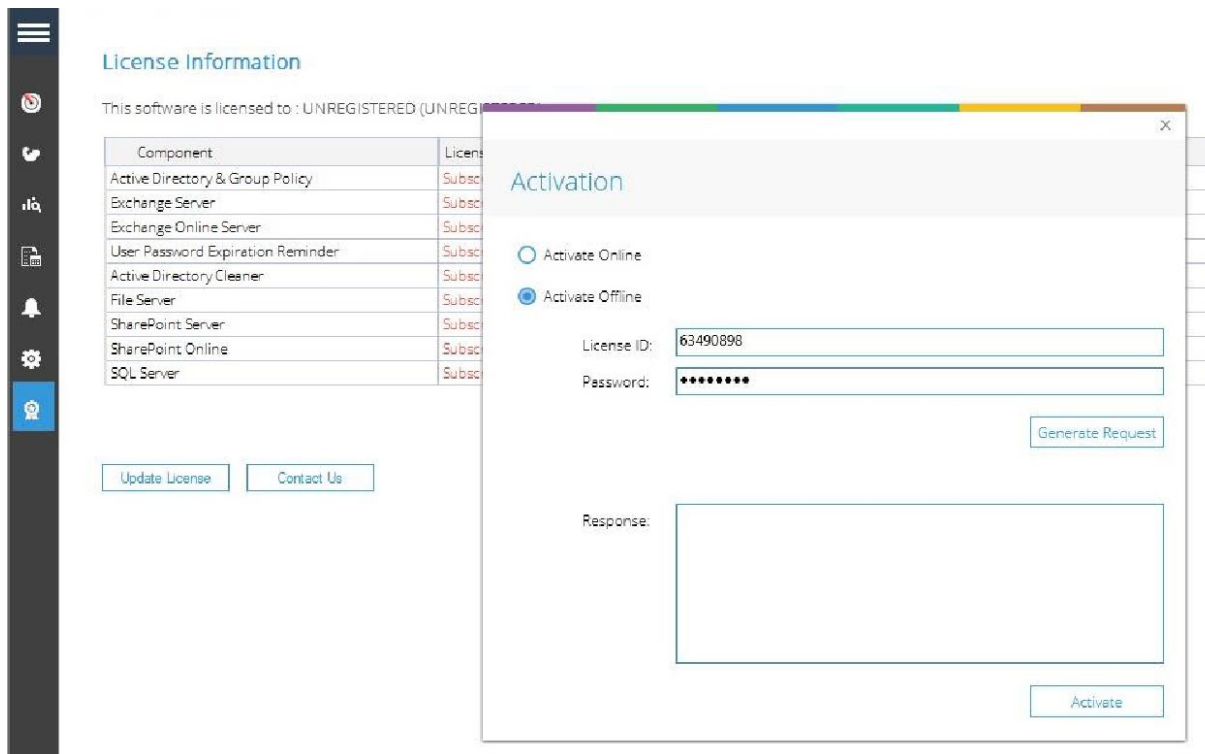


Figure 2: Activate Offline

3. You will get a pop-up saying **License request file generated successfully at: Your Desktop**. Just press **OK**.

- Now you have two options, either send the file to sales@lepide.com and wait for the activation file. Or, you can activate the licenses yourself. For that, please open the license request file in a notepad and copy the whole content.
- Go to a machine which has the internet access and open this url:
<https://secure.softwarekey.com/solo/customers/ManualRequest.aspx>
- You will get the following page:

LICENSE PORTAL

[License Portal Home](#) > [Manual Request](#) [Log In](#)

Manual Request

This page may be used for processing manual requests, including activation, deactivation, and license refreshing and status checks. Please use the appropriate method of posting the request to retrieve a response.

Copy and Paste Request

Please copy the request from the application, right-click in the text box below and click paste, then click the submit button below.

Please paste the contents of the request here.

Upload Request File

Please select the file you wish to upload below and click the submit button.

No file chosen

Figure 3: License Portal: Request

You have two options now:

- Either paste the content of the license request file into the **Copy and Paste Request** Pane and click **Submit**.
- Or, you can simply upload the file in the Upload Request File pane.

- Once you click on **Submit**, you will be re-directed to the following page:

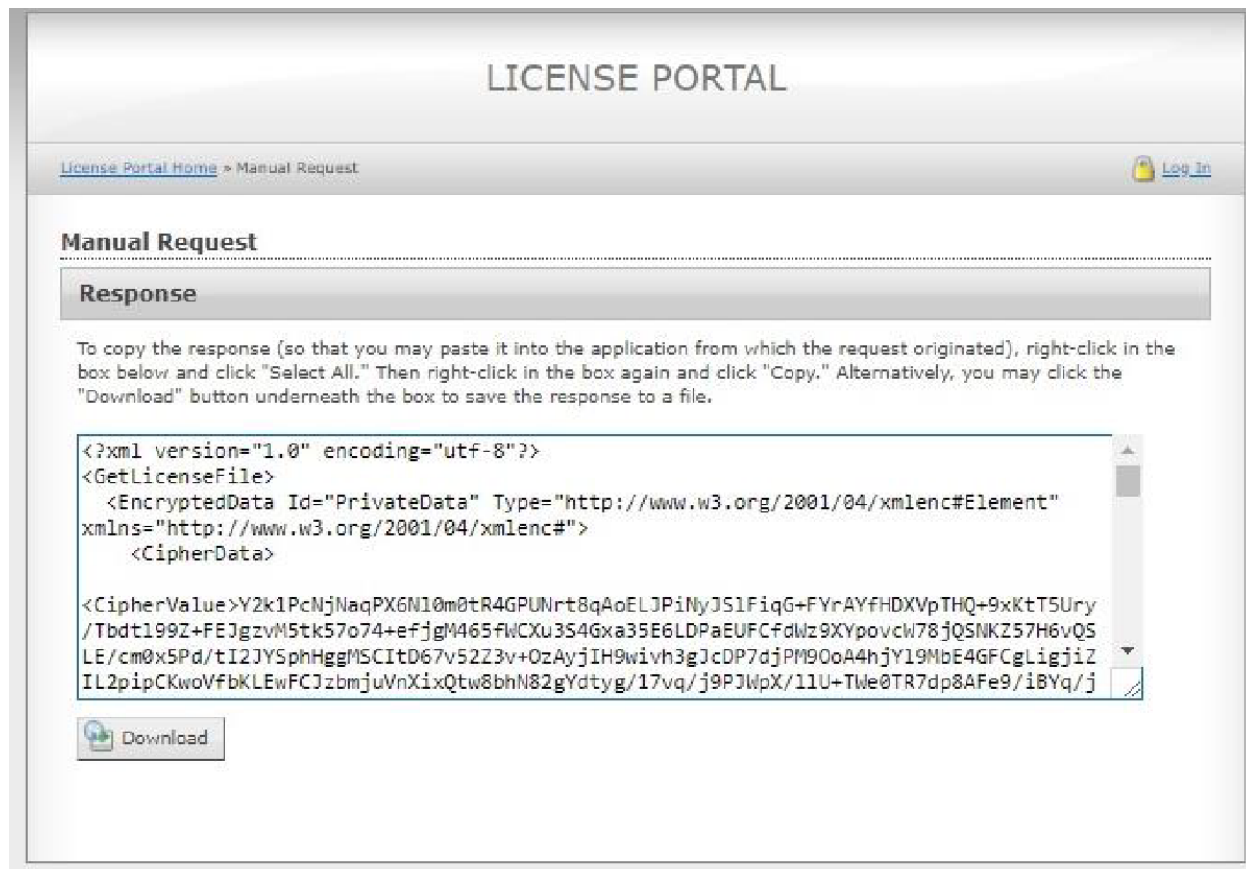


Figure 4: License Portal: Response

- Copy the text from the **Response** pane of this page, or you can download this content in a file, which you can transport to the Lepide machine and copy the contents. Now paste these contents in the **Response** pane of the solution and hit **Activate**.
- You will be presented with the screen saying **License Information updated Successfully**.
- Once you click **OK**, you will be asked to restart the software. Please click **Yes**.
- Once you restart the software, you will see the column **License Type** has changed to the mode of license you have opted for. This shows your license is active now.

License Information

This software is licensed to : ALBERT (MILLER AND CO.)

Component	License Type	Valid for	Valid Until	Support Valid Until
Active Directory & Group Policy	Perpetual	110 Enabled User(s)	N/A	26/02/2018 11:59:59 PM
Exchange Server	Perpetual	110 Enabled User(s)	N/A	26/02/2018 11:59:59 PM
Exchange Online Server	Perpetual	110 Mailbox(es)	N/A	26/02/2018 11:59:59 PM
User Password Expiration Reminder	Perpetual	110 Enabled User(s)	N/A	26/02/2018 11:59:59 PM
Active Directory Cleaner	Perpetual	110 Enabled User(s)	N/A	26/02/2018 11:59:59 PM
File Server	Perpetual	110 File Server(s)	N/A	26/02/2018 11:59:59 PM
SharePoint Server	Perpetual	110 Server(s)	N/A	26/02/2018 11:59:59 PM
SharePoint Online	Perpetual	110 Enabled User(s)	N/A	26/02/2018 11:59:59 PM
SQL Server	Perpetual	110 SQL Server(s)	N/A	26/02/2018 11:59:59 PM

[Update License](#) [Contact Us](#)

Figure 5: License Information

4 Support

If you are facing any issues whilst installing, configuring or using the solution, you can connect with our team using the below contact information.

Product Experts

USA/Canada: +1(0)-800-814-0578

UK/Europe: +44 (0) -208-099-5403

Rest of the World: +91 (0) -991-004-9028

Technical Gurus

USA/Canada: +1(0)-800-814-0578

UK/Europe: +44 (0) -208-099-5403

Rest of the World: +91(0)-991-085-4291

Alternatively, visit <https://www.lepide.com/contactus.html> to chat live with our team. You can also email your queries to the following addresses:

sales@lepide.com

support@lepide.com

To read more about the solution, visit <https://www.lepide.com/data-security-platform/>.

5 Trademarks

Lepide Data Security Platform, Lepide Data Security Platform App, Lepide Data Security Platform App Server, Lepide Data Security Platform (Web Console), Lepide Data Security Platform Logon/Logoff Audit Module, Lepide Data Security Platform for Active Directory, Lepide Data Security Platform for Group Policy Object, Lepide Data Security Platform for Exchange Server, Lepide Data Security Platform for SQL Server, Lepide Data Security Platform SharePoint, Lepide Object Restore Wizard, Lepide Active Directory Cleaner, Lepide User Password Expiration Reminder, and LiveFeed are registered trademarks of Lepide Software Pvt Ltd.

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