

# How to report on stale data using Lepide.

Use case guide.

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## 1 Introduction

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Understanding and securing your organization's unstructured data can become difficult and overwhelming without an appropriate data centric and audit protection strategy in place. One of the first challenges many organizations face is understanding how much of their unstructured data is still being accessed and if it is safe to archive this data without disrupting business continuity.

The Lepide Data Security Platform Stale Data Report gives you an overview as to how much data within your organization is deemed as stale which is based upon a variable timeframe you can specify within the Lepide Platform.

## 2 Why is there a Need to Monitor Stale Data?

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Holding a large amount of stale data increases security risk and increases costs.

Cybercriminals are always on the lookout for stale data as soon as they land on a network. This stale data could include sensitive information about former or current employees, customers and so on and so needs to be managed appropriately. To reduce this risk, it's important to identify stale data and determine what can be moved, archived, or deleted. Once stale data has been identified, it is important to establish a consistent policy to manage it moving forward.

Another example of the need to manage stale data is as part of a migration process, Migration projects require a clear and accurate understanding of the type of data held—the size, relevance, sensitivity, and risk profile. Stale data can be expensive to store and manage and so only essential data should be migrated and anything else moved, archived, or deleted.

## 3 How to Configure Lepide to Run the Stale Data Report


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### 3.1 Prerequisites

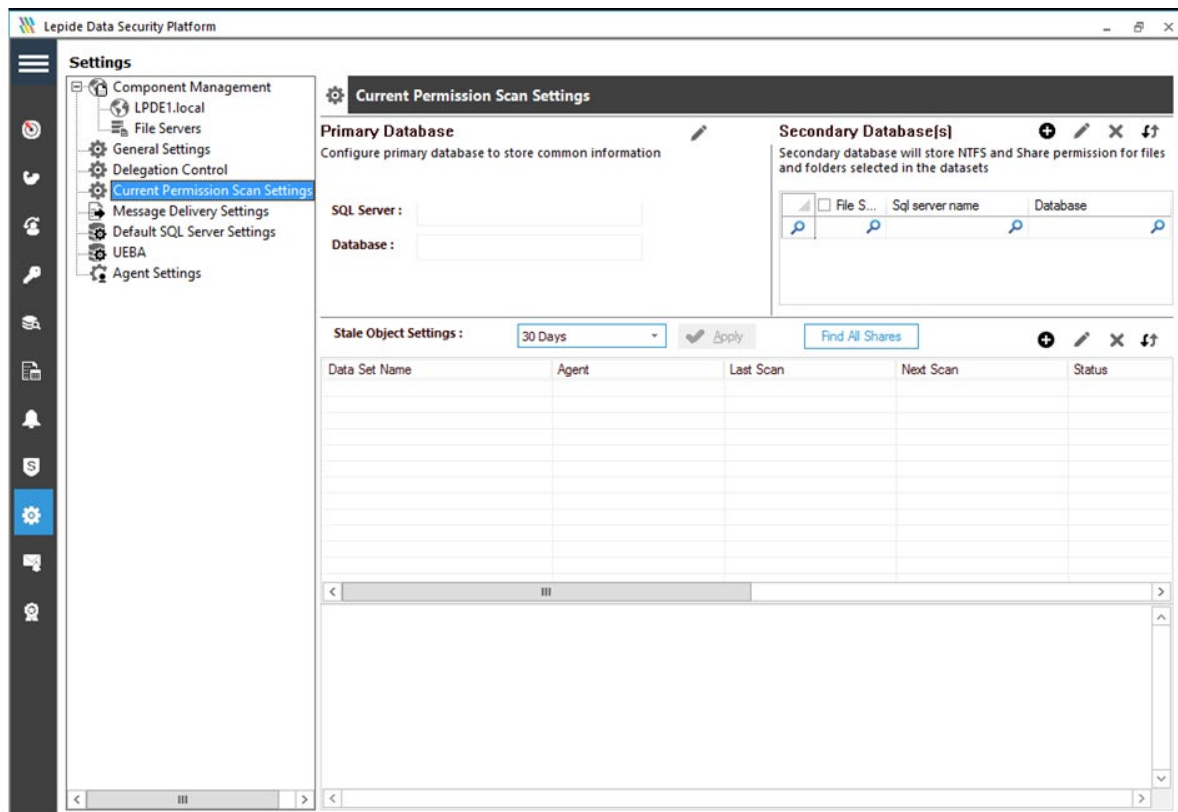
To configure and run the Stale Data Report, you need to have added a File Server component. For details on how to do this please refer to the [File Server Quick Start Guide](#).

### 3.2 Configure the Solution to Run a Scan

The Lepide Data Security Platform needs to be configured to run a File Server scan before the report can be run and the steps to do this are as follows:


- Click on the **Settings** icon 
- Click on **Current Permission Scan Settings**

The following screen will be displayed:



*Figure 1: Current Permission Scan Settings*

The **Primary Database** needs to be configured to store the information retrieved from the scans:

- Click on the  icon next to Primary Database
- The **Database Settings** dialog box is displayed:

**Database Settings**  
Please enter SQL server details to store data

**Configure SQL Server**

SQL Server :  ...

**Authentication**

☒ Windows Authentication

☐ SQL Authentication

User Name :

Password :

Select Database :

**Time-Out Settings**

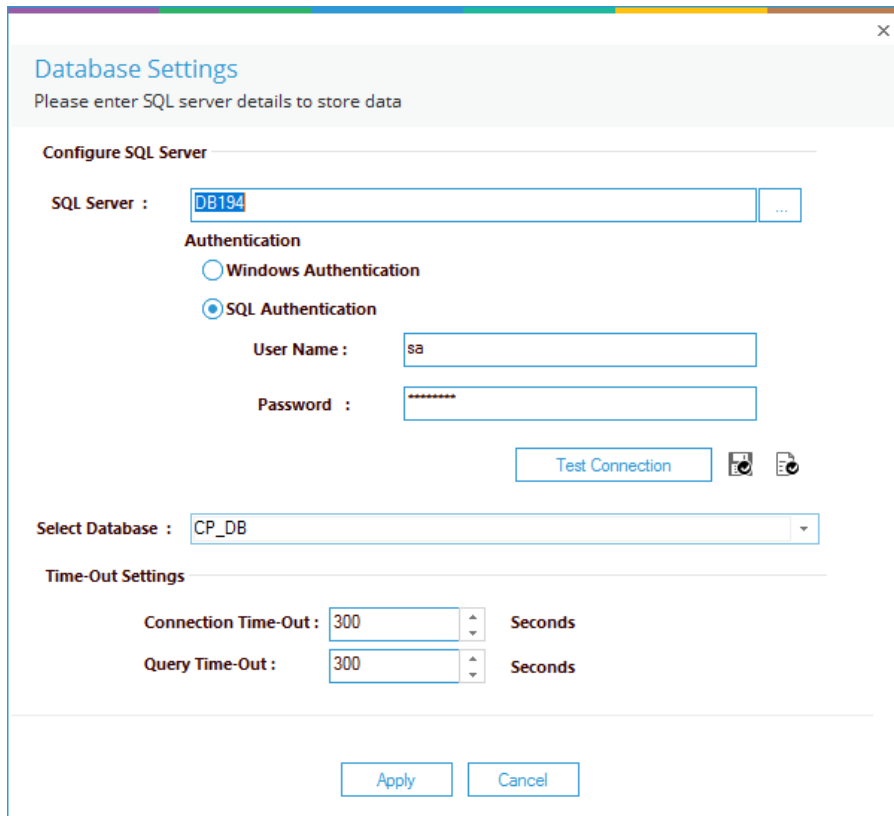
Connection Time-Out :  Seconds

Query Time-Out :  Seconds

**Figure 2: Database Settings**

Configure the database settings as follows:

- **SQL Server:** Type in a SQL server name or click  to select the name and path
- Choose **SQL Authentication** and add a **User Name** and **Password**
- Click **Test Connection**
- **Select Database:** Add a database name or select an existing, blank database from the drop-down list





The screenshot shows a 'Database Settings' dialog box with a close button (X) in the top right corner. The title bar is blue. The main area has a light gray header with the text 'Database Settings' and 'Please enter SQL server details to store data'. Below this is a section titled 'Configure SQL Server'. It contains a text field for 'SQL Server' with the value 'DB194' and a dropdown arrow. Underneath is the 'Authentication' section with two radio buttons: 'Windows Authentication' (unselected) and 'SQL Authentication' (selected). Below the radio buttons are text fields for 'User Name' with the value 'sa' and 'Password' with masked characters. To the right of these fields is a 'Test Connection' button and two icons (a document with a magnifying glass and a document with a checkmark). Below the 'Test Connection' button is a 'Select Database' dropdown menu with the value 'CP\_DB'. At the bottom of the dialog is a 'Time-Out Settings' section with two rows: 'Connection Time-Out' and 'Query Time-Out'. Each row has a text field with the value '300' and a 'Seconds' label. At the very bottom of the dialog are 'Apply' and 'Cancel' buttons.

**Figure 3: Database Settings**

- Click **Apply**

The Primary Database information will now be displayed in the top part of the screen:

 **Current Permission Scan Settings**

**Primary Database** 

Configure primary database to store common information

SQL Server :

DB194

Database :

CP\_DB


**Figure 4: Primary Database Settings**

## Adding a Dataset

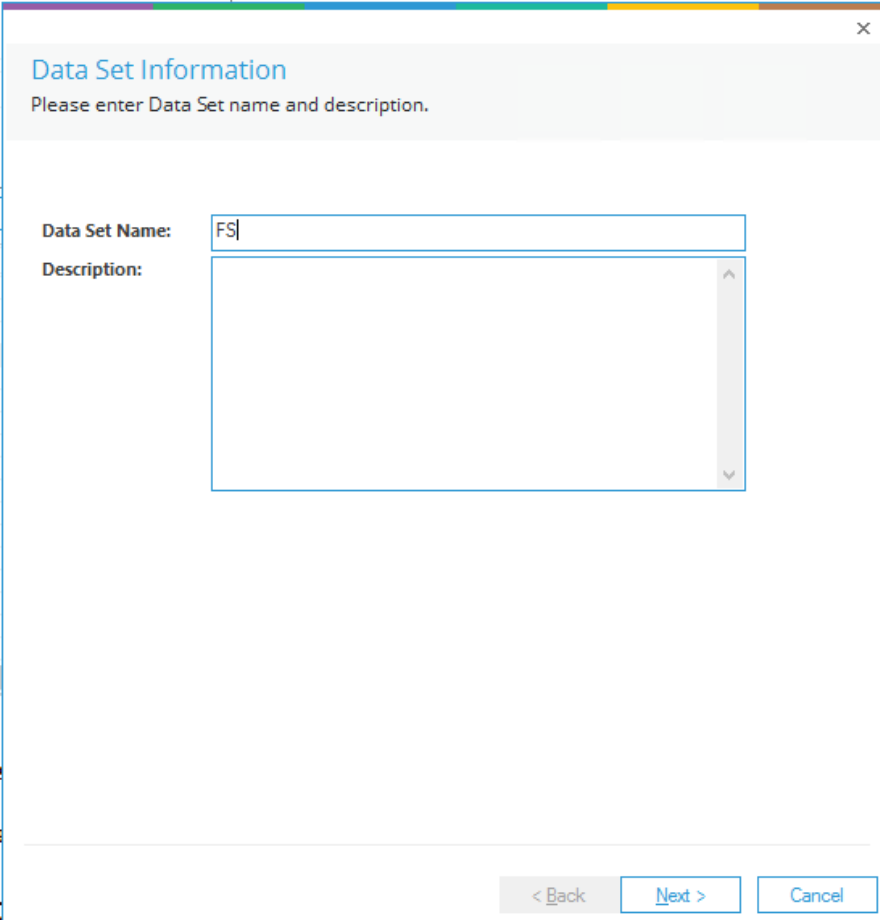
The screenshot shows the 'Settings' window of the Lepide Data Security Platform. On the left is a sidebar menu with icons and labels: Component Management, LPDE1.local, File Servers, General Settings, Delegation Control, Current Permission Scan Settings (highlighted), Message Delivery Settings, Default SQL Server Settings, UEBA, and Agent Settings. The main area has a dark header 'Current Permission Scan Settings'. Below it are two sections: 'Primary Database' with fields for 'SQL Server' and 'Database', and 'Secondary Database[s]' with a table for adding multiple databases. At the bottom, there's a 'Stale Object Settings' section with a dropdown set to '30 Days' and a table with columns: Data Set Name, Agent, Last Scan, Next Scan, and Status. The table is currently empty.

**Figure 5: Current Permission Scan Settings**

**To add a data set:**

- From the Current Permission Scan Settings screen, click the  button (from the middle section of the screen)

The **Data Set Information** dialog box is displayed:

A screenshot of a software dialog box titled "Data Set Information". The title bar is light gray with a close button (X) in the top right corner. Below the title bar, the text "Please enter Data Set name and description." is displayed. The main area of the dialog contains two input fields. The first is labeled "Data Set Name:" and contains the text "FS". The second is labeled "Description:" and is a larger text area with a vertical scrollbar on the right side. At the bottom of the dialog, there are three buttons: "< Back" (disabled), "Next >" (active), and "Cancel".

**Data Set Information**

Please enter Data Set name and description.

**Data Set Name:** FS

**Description:**

< Back   Next >   Cancel

*Figure 6:Data Set Information*

- Type in a **Data Set Name** and a **Description**
- Click **Next**

The Component and Server Information dialog box will be displayed:



**Component and Server Information**  
Please select component(s) and the server(s) to be scanned

Component Name: File Server

File Server  
OneDrive for Business  
SharePoint On Premise  
SharePoint Online

Folder Name	Server Name	Apply To	

< Back   Next >   Cancel

**Figure 7: Component and Server Information**

- From the Component Name drop down, select **File Server**

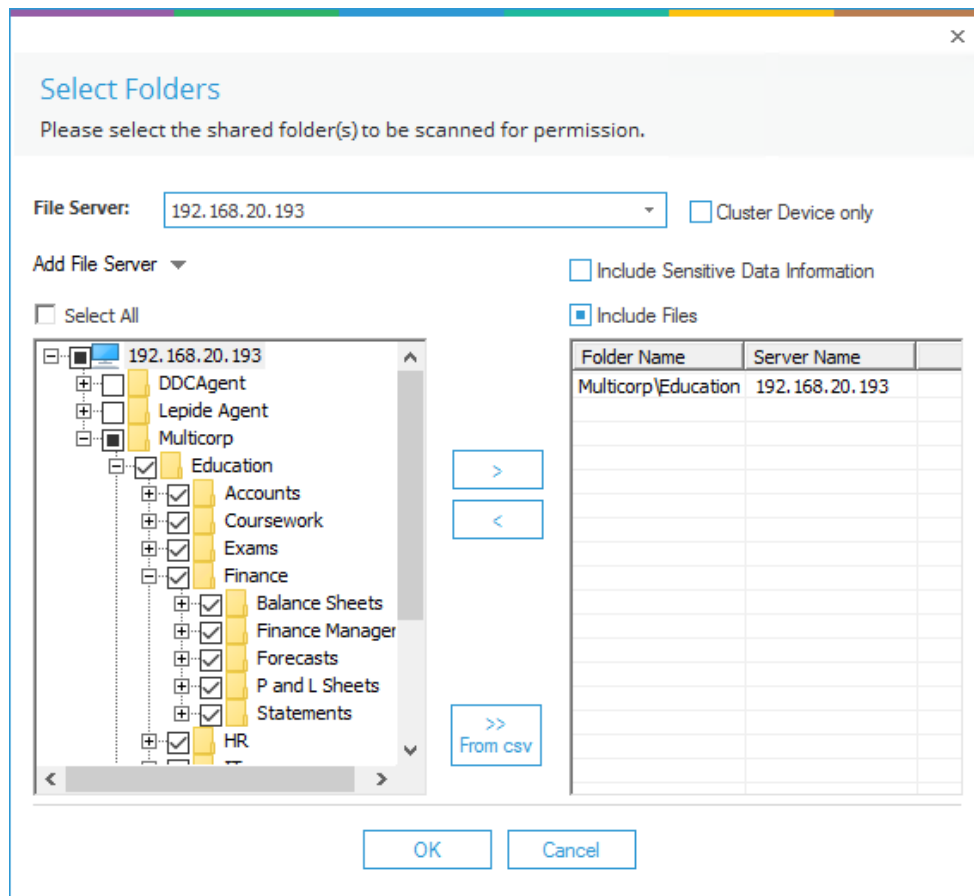
- Click the  icon to select a folder

The Select Folders dialog box is displayed:

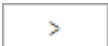

[illegible]

**Figure 8: Select Folders**

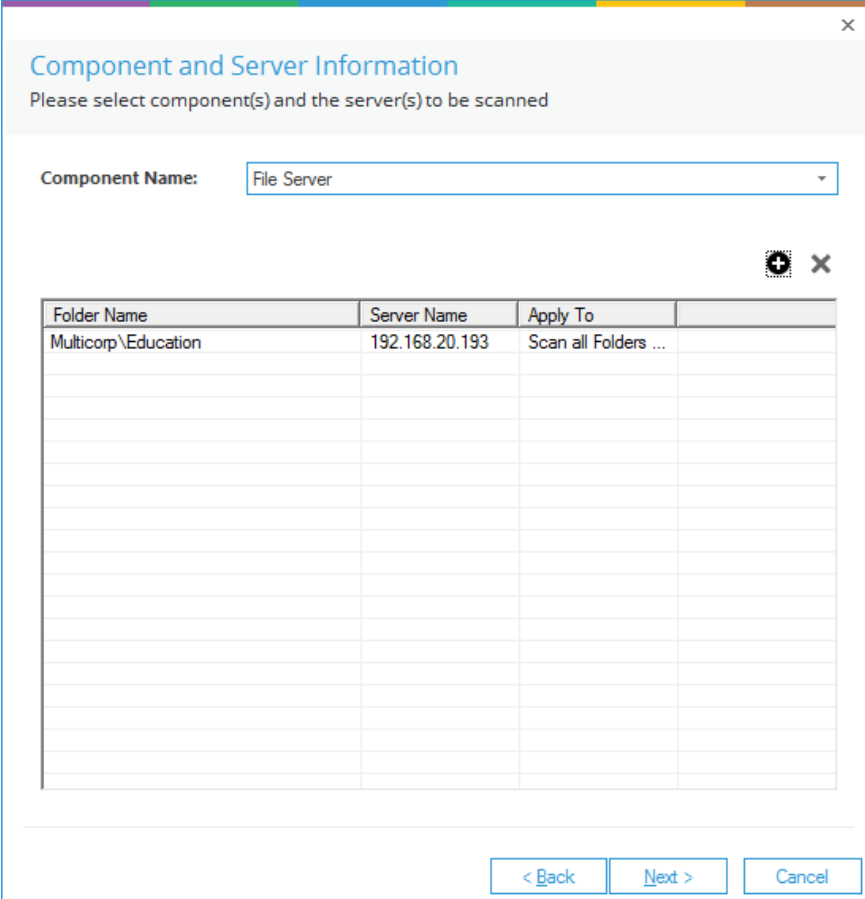
- Select the **File Server Name** from the drop-down menu



**Figure 9: Select Folders**

- The folders are listed in the left hand column
- You can expand the nodes to see more folders
- Select a folder and click the  button to add it to the list on the right
- Check **Include files** to monitor the permissions of sub-folders and files in the selected folder as well
- To remove an added folder from the Data Set, select the folder in the right column and click the  button.
- Click **OK**

- You are taken back to the previous wizard, which shows the added folder. The current permissions of the added folders will be monitored



Component and Server Information

Please select component(s) and the server(s) to be scanned

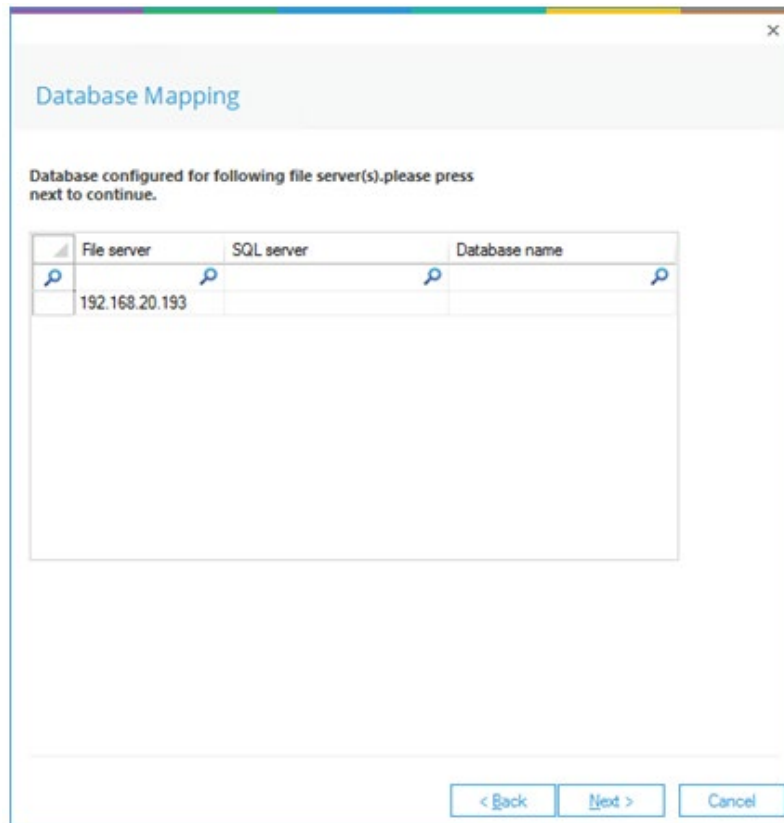
Component Name: File Server

Folder Name	Server Name	Apply To	
Multicorp\Education	192.168.20.193	Scan all Folders ...	

< Back Next > Cancel

**Figure 10: Folder Selected**

- Click **Next**
- The Database Mapping dialog box is displayed:



The image shows a 'Database Mapping' dialog box. At the top, it says 'Database Mapping'. Below that, a message states: 'Database configured for following file server(s). please press next to continue.' There is a table with three columns: 'File server', 'SQL server', and 'Database name'. The 'File server' column has a magnifying glass icon and contains the value '192.168.20.193'. The 'SQL server' and 'Database name' columns also have magnifying glass icons but are empty. At the bottom right, there are three buttons: '< Back', 'Next >', and 'Cancel'.

File server	SQL server	Database name
192.168.20.193		

**Figure 11: Database Mapping**

- Click **Next**
- The Database Settings dialog box is displayed

**Database Settings**

Please enter SQL server details to store data

**Configure SQL Server**

SQL Server :

**Authentication**

☐ Windows Authentication

☒ SQL Authentication

User Name :

Password :

Select Database :

**Time-out Settings**

Connection Time-Out :  Seconds

Query Time-Out :  Seconds

☐ Use separate database for each file server  
(Append "\_[File\_Server\_Name]" in database name)

**Figure 12: Database Settings**

- Here you can specify a Secondary Database if required. If you want to use a Secondary Database, type the Secondary Database name into the **Select Database** box
- If you want to use only a Primary Database, type the Primary Database Name into the Select Database Box.
- Click **OK**

The Permission Scanning Options dialog box is displayed:

**Permission Scanning Options**

Please select the permission and group membership scan method.

☒ **Scan Permissions Now**

☐ **Schedule Permission Scan**

Run every day at 06:55:57 PM, Schedule start from 1/31/2023. [Change Schedule](#)

☐ Scan on Remote Agent

Agent Location/IP:

Scan Nested Group Membership and Permission

Domain Controller:

User Name :

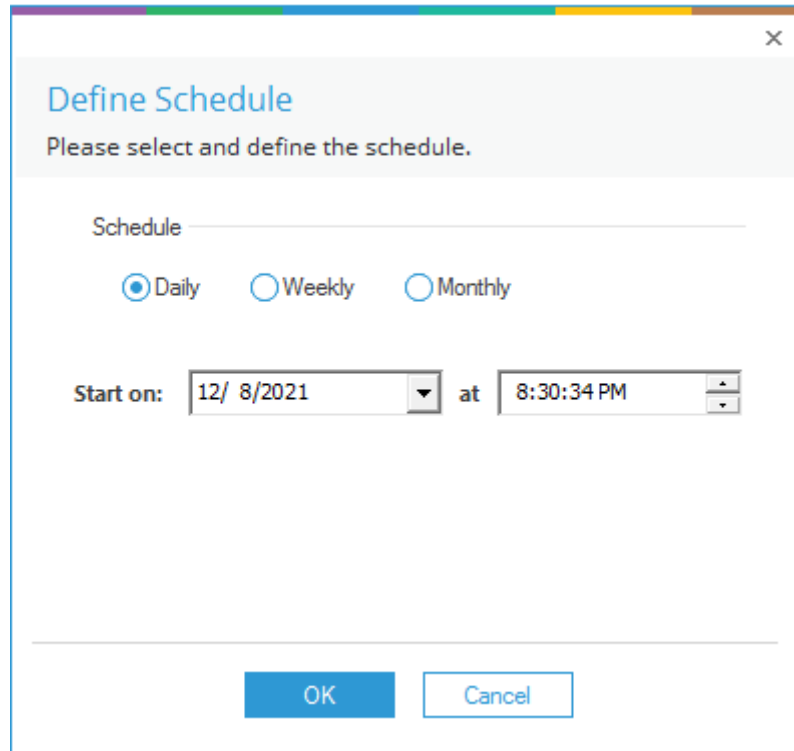
Password :

Note: Use "NetBIOS\UserName" format for User Name.

[< Back](#) [Finish](#) [Cancel](#)

**Figure 13: Permission Scanning Options**

- Select to **Scan Permissions Now** and/or **Schedule Permission Scan**
- Click the **Change Schedule** button to change the frequency and times of the schedule if required:

A screenshot of a 'Define Schedule' dialog box. The dialog has a title bar with a close button (X). Below the title bar, the text 'Define Schedule' is followed by 'Please select and define the schedule.' There is a 'Schedule' label followed by a horizontal line. Below this, there are three radio buttons: 'Daily' (selected), 'Weekly', and 'Monthly'. Further down, there is a 'Start on:' label followed by a date picker showing '12/ 8/2021' and a time picker showing '8:30:34 PM'. At the bottom, there are 'OK' and 'Cancel' buttons.

Define Schedule

Please select and define the schedule.

Schedule

☒ Daily ☐ Weekly ☐ Monthly

Start on: 12/ 8/2021 at 8:30:34 PM

OK Cancel

**Figure 14: Define Schedule**

- Click **OK** once the schedule settings are updated and you will return to the Permission Scanning Options dialog box
- From the Permission Scanning Options dialog box:

Check the **Scan on Remote Agent** box if you want to run a permissions scan from a remote machine. Then add the details of this remote agent.

Specify the **Domain Controller** – this can be the IP address or name of any domain controller

Add the **User Name** and **Password**. This user must have at least the rights listed below to the folders:

- List Folder/Read Data
  - Traverse Folder/Execute File
  - Read Permissions
- Click **Finish**



The Data Set information is now displayed in the middle part of the screen:

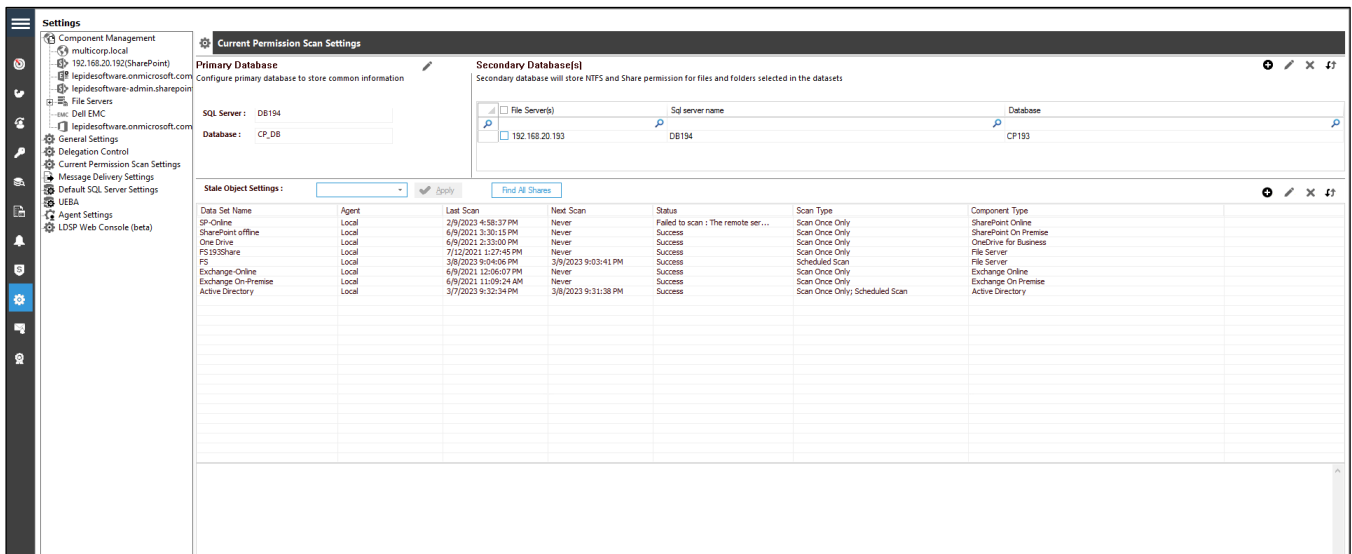


Figure 15: Data Set Settings

### 3.3 Run the Stale Data Report

Once a scan has run, you can generate the Stale Data Report and the best way to do this is from within the Lepide Web Console. For information about how to configure and use the Web Console, please refer to the [Lepide Web Console User Guide](#).

To view the Stale Data Report:

- From the Lepide Web Console Home Screen, select **Lepide Trust**

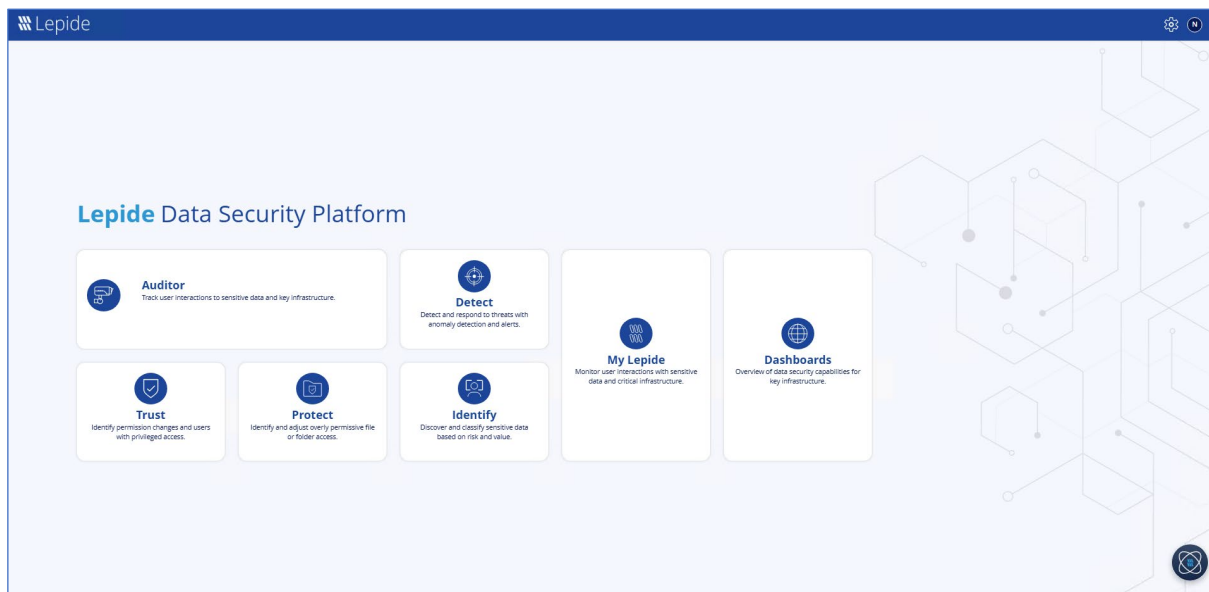
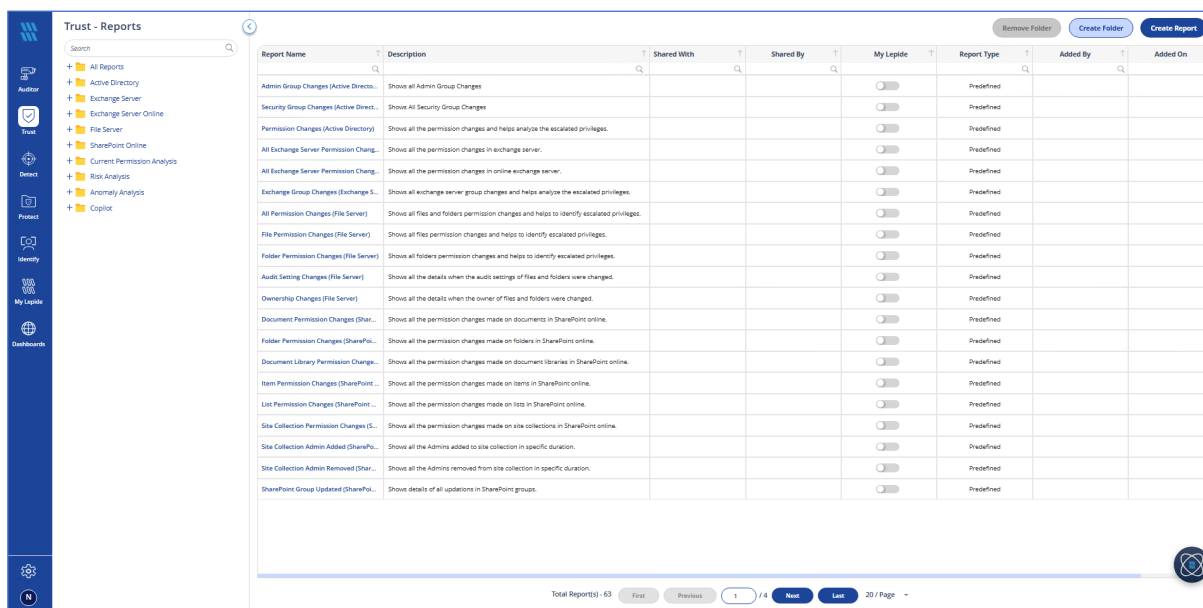


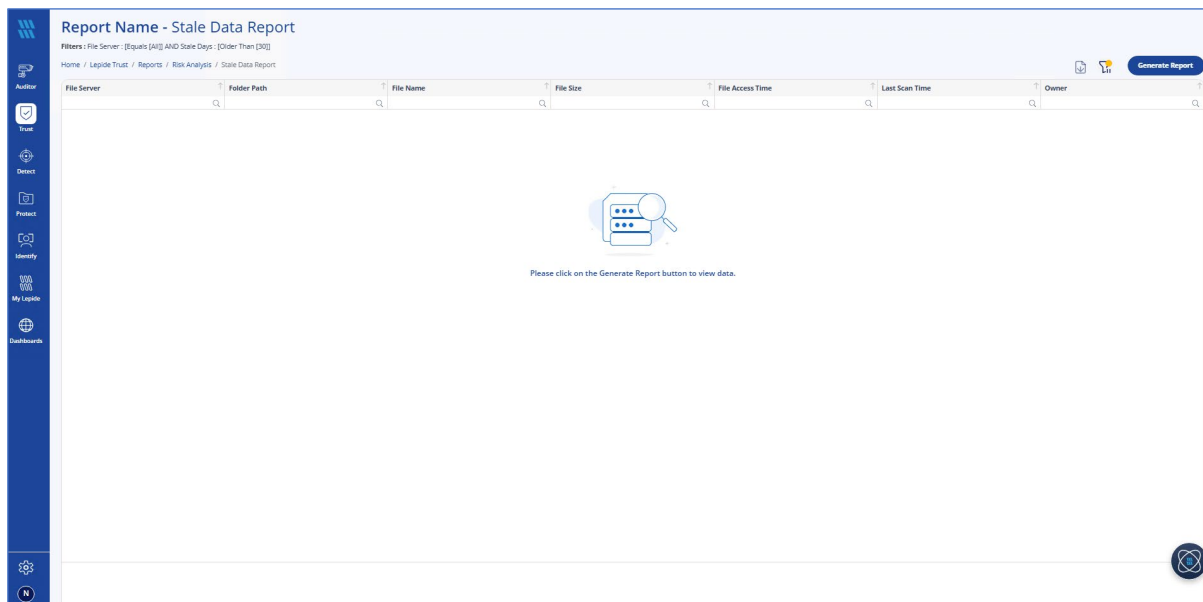
Figure 16: Web Console Home Screen

- The Lepide Trust reports are displayed:



**Figure 17: Lepide Trust Reports**

- From the tree structure to the left of the screen, expand **Risk Analysis**
- Select **Stale Data Report** and the Stale Data Report is displayed:



**Figure 18: Stale Data Report**

- Click **Generate Report**

**Report Name - Stale Data Report**  
 Filters : File Server : [Equals [All]] AND Stale Days : [Older Than [30]]


Home / Lepide Trust / Reports / Risk Analysis / Stale Data Report

Generate Report


File Server	Folder Path	File Name	File Size	File Access Time	Last Scan Time	Owner
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	~lock.data 1 (1).doc#	107 Bytes	12-03-2025 04:01:05 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	16_march_2025.txt	0 Bytes	16-03-2025 11:44:55 AM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).ascx	93.6 KB	12-03-2025 04:01:06 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).asm	92.6 KB	12-03-2025 04:01:06 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).asp	92.21 KB	12-03-2025 04:01:06 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).aspx	92.53 KB	12-03-2025 04:01:06 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).bas	92.18 KB	12-03-2025 04:01:06 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).bat	91.96 KB	12-03-2025 04:01:06 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).c	92.27 KB	12-03-2025 04:01:07 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).cls	113.07 KB	12-03-2025 04:01:07 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).cmd	96.08 KB	12-03-2025 04:01:07 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).cpp	91.94 KB	12-03-2025 04:01:07 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).cs	92.91 KB	12-03-2025 04:01:07 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).csproj	95.82 KB	12-03-2025 04:01:07 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).css	100.63 KB	12-03-2025 04:01:08 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).csv	95.47 KB	12-03-2025 04:01:08 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).cxx	92.25 KB	12-03-2025 04:01:08 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).def	93.51 KB	12-03-2025 04:01:08 PM	11-07-2025 09:46:02 AM	LEPIEDEMO22\BA

Figure 19: Report with Data


### 3.3.1 Add a Filter to Change the Number of Stale Days

- Use the **Stale Days** filter to specify the number of days which you want to define as stale data. The default is 30 days but you can choose any number of days
- Click the Filter icon  and the Modify Filters dialog box will be displayed:


**Modify Filters**

Select 

Condition

File Server 

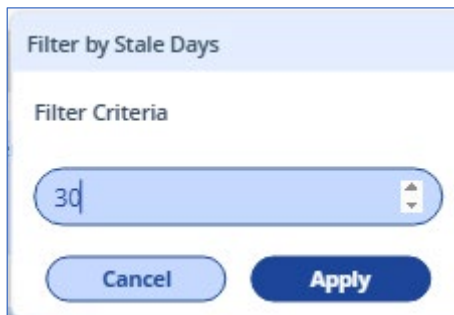
All

Stale Days 

Older Than (30)

Figure 20: Modify Filters

- From here, click the **Edit Filter** icon  next to Stale Days



Filter by Stale Days

Filter Criteria


30

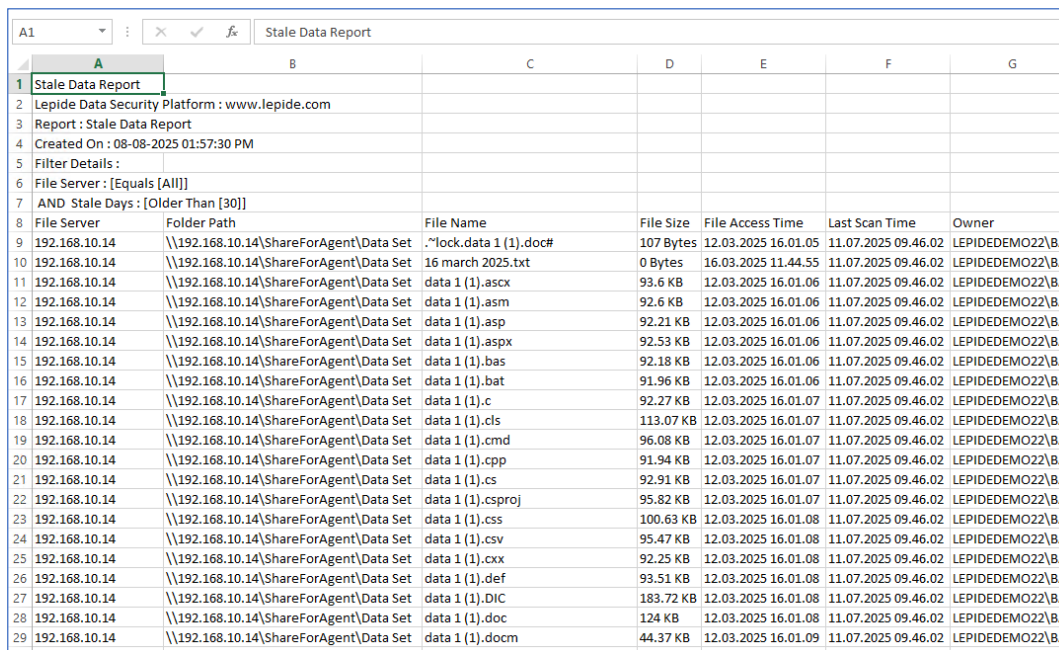
Cancel Apply

Figure 21: Enter Number of Days

- Type in the number of days required and click **Apply**
- Click **Generate Report**
- The report can be sorted, filtered, and exported.

### 3.4 To Export the Report

- The report can be exported by clicking the **Export** button  to the top right of the screen
- Reports can be exported to CSV and PDF formats:



File Server	Folder Path	File Name	File Size	File Access Time	Last Scan Time	Owner
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	lock.data 1 (1).doc#	107 Bytes	12.03.2025 16.01.05	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	16 march 2025.txt	0 Bytes	16.03.2025 11.44.55	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).ascx	93.6 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).asm	92.6 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).asp	92.21 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).aspx	92.53 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).bas	92.18 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).bat	91.96 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).c	92.27 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).cls	113.07 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).cmd	96.08 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).cpp	91.94 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).cs	92.91 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).csproj	95.82 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).css	100.63 KB	12.03.2025 16.01.08	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).csv	95.47 KB	12.03.2025 16.01.08	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).cxx	92.25 KB	12.03.2025 16.01.08	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).def	93.51 KB	12.03.2025 16.01.08	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).DIC	183.72 KB	12.03.2025 16.01.08	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).doc	124 KB	12.03.2025 16.01.08	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareForAgent\Data Set	data 1 (1).docm	44.37 KB	12.03.2025 16.01.09	11.07.2025 09.46.02	LEPIDEDEMO22\BA

Figure 22: Report Exported to CSV Format

Stale Data Report						
File Server : [Equals [All]]						
AND Stale Days : [Older Than [30]]						
Created On: 08-08-2025 01:59:35 PM						
File Server	Folder Path	File Name	File Size	File Access Time	Last Scan Time	Owner
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	~lockdata 1 (1).doc#	107 Bytes	12.03.2025 16.01.05	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	16 march 2025.txt	0 Bytes	16.03.2025 11.44.55	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).ascx	93.6 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).asm	92.6 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).asp	92.21 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).aspx	92.53 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).bas	92.18 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).bat	91.96 KB	12.03.2025 16.01.06	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).c	92.27 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).cls	113.07 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).cmd	96.08 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).cpp	91.94 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).cs	92.91 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).csproj	95.82 KB	12.03.2025 16.01.07	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).css	100.63 KB	12.03.2025 16.01.08	11.07.2025 09.46.02	LEPIDEDEMO22\BA
192.168.10.14	\\192.168.10.14\ShareF orAgent\Data Set	data 1 (1).csv	95.47 KB	12.03.2025 16.01.08	11.07.2025 09.46.02	LEPIDEDEMO22\BA

Figure 23: Report Exported to PDF Format

## 4 Support

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If you are facing any issues whilst installing, configuring, or using the solution, you can connect with our team using the contact information below.

### Product Experts

USA/Canada: +1(0)-800-814-0578

UK/Europe: +44 (0) -208-099-5403

Rest of the World: +91 (0) -991-004-9028

Alternatively, visit <https://www.lepide.com/contactus.html> to chat live with our team. You can also email your queries to the following addresses:

[sales@Lepide.com](mailto:sales@Lepide.com)

[support@Lepide.com](mailto:support@Lepide.com)

To read more about the solution, visit <https://www.lepide.com/data-security-platform/>.

### Technical Gurus

USA/Canada: +1(0)-800-814-0578

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Rest of the World: +91(0)-991-085-4291

## 5 Trademarks

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Lepide Data Security Platform, Lepide Data Security Platform App, Lepide Data Security Platform App Server, Lepide Data Security Platform (Web Console), Lepide Data Security Platform Logon/Logoff Audit Module, Lepide Data Security Platform for Active Directory, Lepide Data Security Platform for Group Policy Object, Lepide Data Security Platform for Exchange Server, Lepide Data Security Platform for SQL Server, Lepide Data Security Platform SharePoint, Lepide Object Restore Wizard, Lepide Active Directory Cleaner, Lepide User Password Expiration Reminder, and LiveFeed are registered trademarks of Lepide Software Pvt Ltd.

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