

# How to uninstall the Lepide Data Security Platform and web console.

configuration guide.

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## 1 Introduction

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The Lepide Data Security Platform provides a comprehensive way to provide visibility across Active Directory, Group Policy, Exchange on-premises, M365, SharePoint, SQL Server, Windows File Server, NetApp Filer, Dell EMC Isilon, Nasuni, Nutanix and every platform which can provide an integration with Syslogs and RestAPI.

This guide takes you through the process for uninstalling the Lepide Solution. This is done by first uninstalling the Web Console followed by uninstalling the Legacy Console.

If you have any questions at any point in the process, you can contact our Support Team. The contact details are listed at the end of this document.

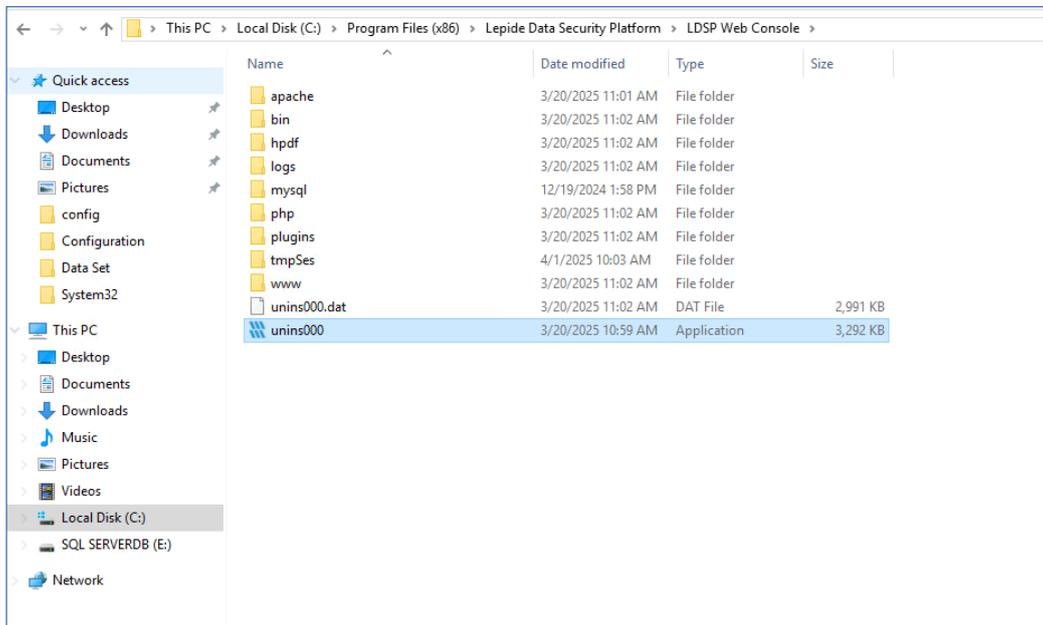
## 2 How to Uninstall the Lepide Web Console

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**NOTE:** The Web Console must be uninstalled first. Once this is complete, the Legacy Console can be uninstalled.

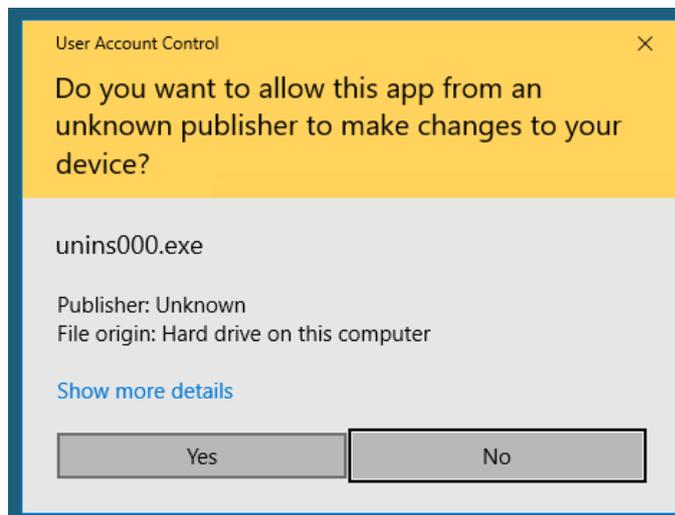
**NOTE:** Before uninstalling the Web Console, it is recommended that a backup is taken. This is done from the Admin Console within the Web Console. The steps to create a backup are explained in the [Web Console User Guide](#).

- From File Explorer in the Web Console folder, find the `uninstall000` file



**Figure 1: `uninstall000` file for Web Console**

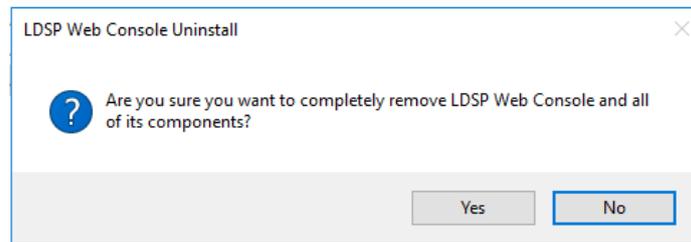
The following dialog box will be displayed:



**Figure 2: Confirmation of Running `unins000.exe`**

- Select **Yes** to confirm that you wish to uninstall the Solution

The following dialog box will be displayed:



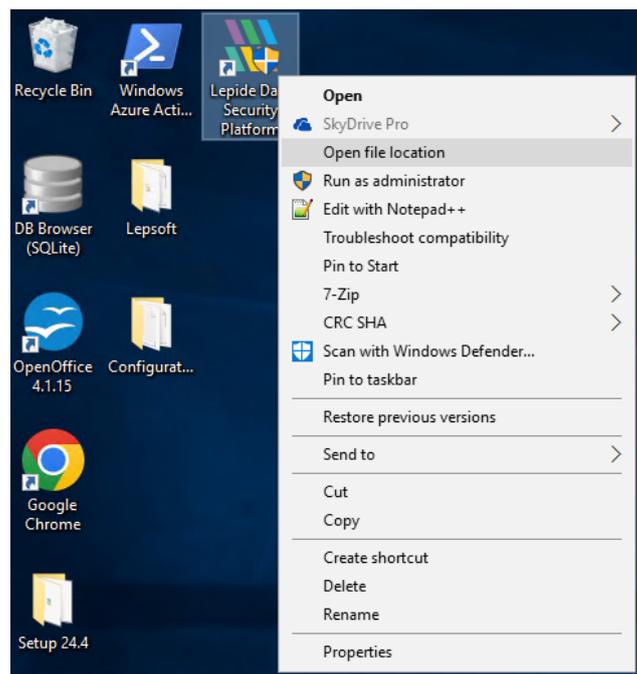
**Figure 3: Start the Uninstallation Process**

- Select **Yes** to start the uninstallation process

### 3 How to Uninstall the Lepide Data Security Platform

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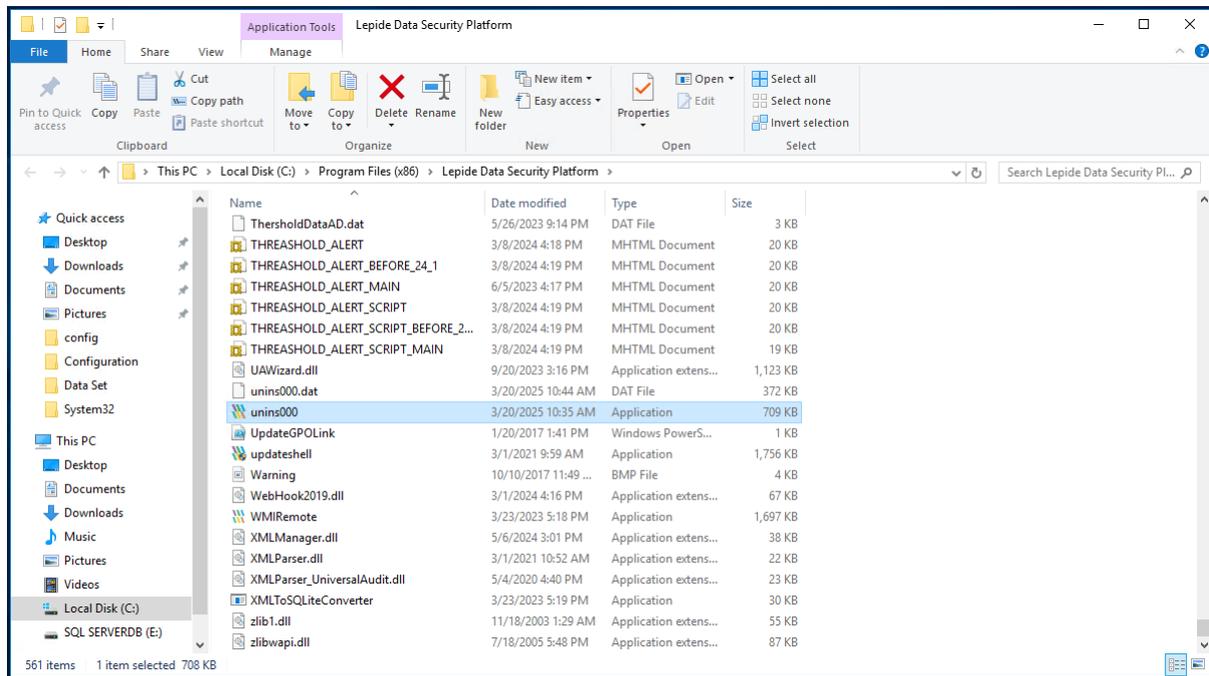
- From the Desktop, right click on the Lepide Data Security Platform Shortcut icon  
The shortcut menu will be displayed:



**Figure 4: Shortcut Menu**

- Select **Open file location**

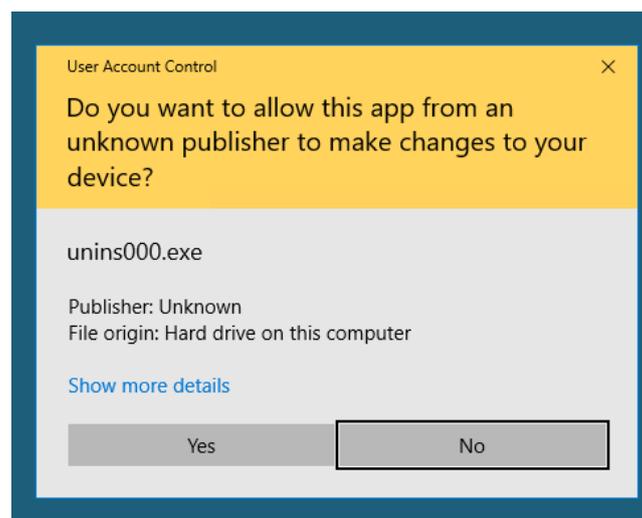
The file named unins000 will be selected in File Explorer:



**Figure 5: The unins000 File**

- Double click the unins000 file to uninstall the Solution

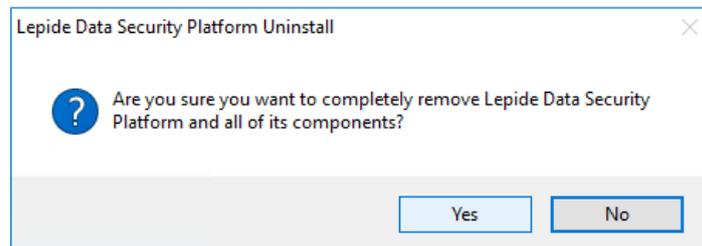
The following dialog box will be displayed:



**Figure 6: Confirmation of Running unins000.exe**

- Select **Yes** to confirm that you wish to uninstall the Solution

The following dialog box will be displayed:



*Figure 7: Start the Uninstallation Process*

- Select **Yes** to start the uninstallation process

## 4 Support

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If you are facing any issues whilst installing, configuring, or using the solution, you can connect with our team using the contact information below.

### Product Experts

USA/Canada: +1(0)-800-814-0578

UK/Europe: +44 (0) -208-099-5403

Rest of the World: +91 (0) -991-004-9028

Alternatively, visit <https://www.lepide.com/contactus.html> to chat live with our team. You can also email your queries to the following addresses:

[sales@Lepide.com](mailto:sales@Lepide.com)

[support@Lepide.com](mailto:support@Lepide.com)

To read more about the solution, visit <https://www.lepide.com/data-security-platform/>.

### Technical Gurus

USA/Canada: +1(0)-800-814-0578

UK/Europe: +44 (0) -208-099-5403

Rest of the World: +91(0)-991-085-4291

## 5 Trademarks

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Lepide Data Security Platform, Lepide Data Security Platform App, Lepide Data Security Platform App Server, Lepide Data Security Platform (Web Console), Lepide Data Security Platform Logon/Logoff Audit Module, Lepide Data Security Platform for Active Directory, Lepide Data Security Platform for Group Policy Object, Lepide Data Security Platform for Exchange Server, Lepide Data Security Platform for SQL Server, Lepide Data Security Platform SharePoint, Lepide Object Restore Wizard, Lepide Active Directory Cleaner, Lepide User Password Expiration Reminder, and LiveFeed are registered trademarks of Lepide Software Pvt Ltd.

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